



















Ranking

Annual Report on Annual Reports 2010 Ranking

How reports are rated	
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Picks - Close-up

The Annual Report on Annual Reports 2010 comprises 3 files which can be downloaded separately.

Visit <u>www.reportwatch.net</u> regularly.

How reports are rated

Best Annual Reports 2010

Report Watch by e.com

A $\star\star\star\star\star\star$ Excellent

A- $\star\star\star\star\star\star$ Very good

B+ * * * * * * Sound

B * * * Average

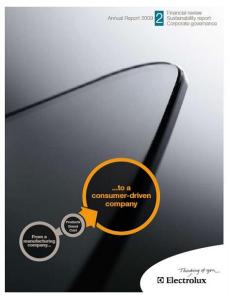
C * * Common

C+ Substandard

C- Poor

D Uncompetitive

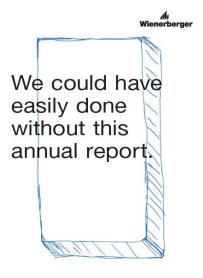
Global top 300 annual reports



Electrolux (n° 1)

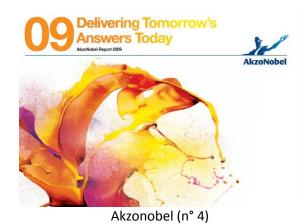


SAS (n° 2)

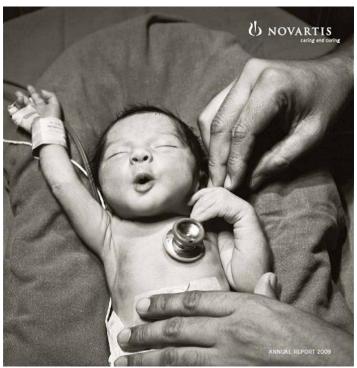


Annual Report 2009

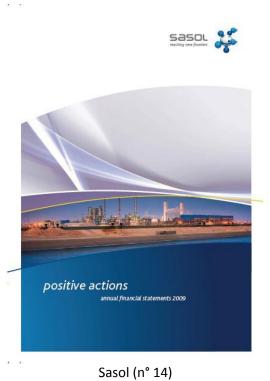
Wienerberger (n° 3)



	Report rank	Company	Country	Report rating	Compare
3 WIENERBERGER Austriands A+ HOLCIM 4 AX2ONOBEL Netherlands A DUPONT 5 BASF Germany A DUPONT 6 TELUS Canada A DEC 7 PHILIPS Netherlands A NETE 9 NOVARTIS Switzerland A RSCLE 10 LANO SCUURTIES UK A INIBALI-RODAMICO 11 CLP Hong Kong A KELCTRIC 12 SCA Sweden A KILDE 13 SCA Sweden A BLIANCE Industries 15 CASCADES Canada A BLIANCE Industries 16 WÄRSILÄ Finland A BRIDGESTONE 18 WPP Ireland A BRIDGESTONE 18 WPP Ireland A AUSAGESTONE 18 WPP Ireland A AUSAGESTONE 21 </td <td>1</td> <td>ELECTROLUX</td> <td>Sweden</td> <td>A+</td> <td>WHIRLPOOL</td>	1	ELECTROLUX	Sweden	A+	WHIRLPOOL
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35ASAHI BREWERIESJapanA-SAPPORO36VOLVOSwedenA-DAIMLER37LINDEGermanyA-AIR LIQUIDE38VATTENFALLSwedenA-FORTUM39POTASHCORPCanadaA-AGRIUM40STORA ENSOFinlandA-UPM41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	33	DEUTSCHE POST DHL	Germany	A-	TNT
36VOLVOSwedenA-DAIMLER37LINDEGermanyA-AIR LIQUIDE38VATTENFALLSwedenA-FORTUM39POTASHCORPCanadaA-AGRIUM40STORA ENSOFinlandA-UPM41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	34	VOLKSWAGEN	Germany	A-	DAIMLER
37LINDEGermanyA-AIR LIQUIDE38VATTENFALLSwedenA-FORTUM39POTASHCORPCanadaA-AGRIUM40STORA ENSOFinlandA-UPM41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	35	ASAHI BREWERIES	Japan	A-	SAPPORO
38VATTENFALLSwedenA-FORTUM39POTASHCORPCanadaA-AGRIUM40STORA ENSOFinlandA-UPM41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	36	VOLVO	Sweden	A-	DAIMLER
39POTASHCORPCanadaA-AGRIUM40STORA ENSOFinlandA-UPM41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	37	LINDE	Germany	A-	AIR LIQUIDE
Finland A- UPM SKF Sweden A- MINEBEA RESTE OIL Finland A- STATOIL ARADEMISKA HUS Sweden A- VASAKRONAN METSO Finland A- ABB LUFTHANSA Germany A- AIR FRANCE-KLM REZIDOR Hotel Sweden-Belgium A- ACCOR REZIDOR Hotel Sweden REZIDOR Hotel Sweden NOVO NORDISK Denmark B+ LILLY (Eli Lilly) ASSA ABLOY Sweden B+ INGERSOLL RAND	38	VATTENFALL	Sweden	A-	FORTUM
41SKFSwedenA-MINEBEA42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	39	POTASHCORP	Canada	A-	AGRIUM
42NESTE OILFinlandA-STATOIL43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	40	STORA ENSO	Finland	A-	UPM
43AKADEMISKA HUSSwedenA-VASAKRONAN44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	41	SKF	Sweden	A-	MINEBEA
44METSOFinlandA-ABB45LUFTHANSAGermanyA-AIR FRANCE-KLM46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	42	NESTE OIL	Finland	A-	STATOIL
45 LUFTHANSA Germany A- AIR FRANCE-KLM 46 REZIDOR Hotel Sweden-Belgium A- ACCOR 47 ERICSSON Sweden B+ CISCO Systems 48 NOVO NORDISK Denmark B+ LILLLY (Eli Lilly) 49 ASSA ABLOY Sweden B+ INGERSOLL RAND	43	AKADEMISKA HUS	Sweden	A-	VASAKRONAN
45 LUFTHANSA Germany A- AIR FRANCE-KLM 46 REZIDOR Hotel Sweden-Belgium A- ACCOR 47 ERICSSON Sweden B+ CISCO Systems 48 NOVO NORDISK Denmark B+ LILLLY (Eli Lilly) 49 ASSA ABLOY Sweden B+ INGERSOLL RAND	44	METSO	Finland	A-	ABB
46REZIDOR HotelSweden-BelgiumA-ACCOR47ERICSSONSwedenB+CISCO Systems48NOVO NORDISKDenmarkB+LILLY (Eli Lilly)49ASSA ABLOYSwedenB+INGERSOLL RAND	45	LUFTHANSA	Germany	A-	
47 ERICSSON Sweden B+ CISCO Systems 48 NOVO NORDISK Denmark B+ LILLY (Eli Lilly) 49 ASSA ABLOY Sweden B+ INGERSOLL RAND				A-	
48 NOVO NORDISK Denmark B+ LILLY (Eli Lilly) 49 ASSA ABLOY Sweden B+ INGERSOLL RAND				B+	
49 ASSA ABLOY Sweden B+ INGERSOLL RAND				B+	
				B+	
	50	METRO	Germany		CARREFOUR



Novartis (n° 9)



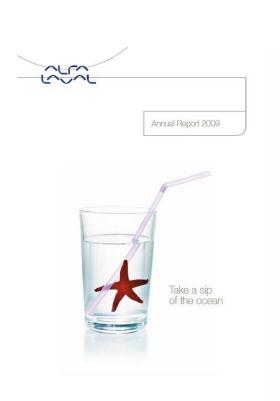


Air Liquide (n° 12)

Report rank	Company	Country	Report rating	Compare
51	PERNOD RICARD	France	B+	DIAGEO
52	INFINEON Technologies	Germany	B+	SAMSUNG Electronics
53	KEMIRA	Finland	B+	AKZONOBEL
54	TOTAL	France	B+	ВР
55	FINNAIR	Finland	B+	SAS
56	ESSILOR	France	B+	ALLERGAN
57	HEINEKEN	Netherlands	B+	CARLSBERG
58	M&S (Marks and Spencer)	UK	B+	H&M (Hennes & Mauritz)
59	KESKO	Finland	B+	MACINTOSH Retail
60	COMPASS	UK	B+	SODEXO
61	HUSQVARNA	Sweden	B+	ELECTROLUX
62	TATE & LYLE	UK	B+	ASSOCIATED BRITISH FOODS
63	OMRON	Japan	B+	HONEYWELL
64	LANXESS	Germany	B+	ARKEMA
65	TEIJIN	Japan	B+	TORAY
66	TNT	Netherlands	B+	DEUTSCHE POST DHL
67	TESCO	UK	B+	J SAINSBURY
68	SODEXO	France	B+	COMPASS
69	HOLMEN	Sweden	B+	M-REAL
70	WOOLWORTHS	Australia	B+	LOBLAW
71	HEIDELBERG	Germany	B+	CANON
72	ROCHE	Switzerland	B+	NOVARTIS
73	EXXONMOBIL	U.S.	B+	ROYAL DUTCH SHELL
74	LUNDBECK	Denmark	B+	NOVO NORDISK
75	MICHELIN	France	B+	BRIDGESTONE
76	RWE	Germany	B+	E.ON
77	PROCTER & GAMBLE	U.S.	B+	UNILEVER
78	RENAULT	France	B+	PSA PEUGEOT CITROEN
79	RANDSTAD	Netherlands	B+	ADECCO
80	PEPSICO	U.S.	B+	COCA-COLA
81	L'OREAL	France	B+	ESTEE LAUDER
82	GDF SUEZ	France	B+	EDF
83	REED ELSEVIER	UK-Netherlands	B+	WOLTERS KLUWER
84	BAE Systems	UK	B+	SAAB
85	ADECCO	Switzerland	B+	RANDSTAD
86	FUJITSU	Japan	B+	IBM
87	ASTELLAS Pharma	Japan	B+	TAKEDA Pharmaceutical
88	HENKEL	Germany	B+	UNILEVER
89	DIAGEO	UK	B+	PERNOD RICARD
90	CONCORDIA Maritime	Sweden	B+	A.P. MOLLER-MAERSK
91	AMER Sports	Finland	B+	ADIDAS
92	DIMO (Diesel & Motor Engineering)	Sri Lanka	B+	BARLOWORLD
93	EDF	France	B+	GDF SUEZ
94	ITOCHU	Japan	B+	MITSUBISHI
95	HITACHI METALS	Japan	B+	MITSUBISHI
96	SSE (Scottish and Southern Energy)	UK	B+	CENTRICA
97	BRITISH AMERICAN TOBACCO	UK	B+	IMPERIAL TOBACCO
98	NEXEN	Canada	B+	SUNCOR Energy
99	RTL	Luxembourg	В+	NEWS Corporation
100	KONICA MINOLTA	Japan	B+	CANON



Cascades (n° 15)



Alfa Laval (n° 25)



Encana (n° 21)

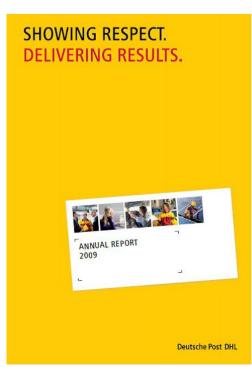
8

Report rank	Company	Country	Report rating	Compare
101	JOHNSON & JOHNSON	U.S.	B+	PFIZER
102	VINCI	France	B+	BOUYGUES
103	DAIMLER	Germany	B+	VOLKSWAGEN
104	PFIZER	U.S.	B+	JOHNSON & JOHNSON
105	BAXTER	U.S.	B+	MEDTRONIC
106	UCB	Belgium	B+	SOLVAY
107	ABBOTT	U.S.	B+	MERCK
108	ACCOR	France	B+	IHG (InterContinental Hotels)
109	HYDRO-QUEBEC	Canada	B+	TRANSALTA
110	TORAY	Japan	B+	TEIJIN
111	PANASONIC	Japan	B+	SONY
112	THYSSENKRUPP	Germany	B+	ARCELORMITTAL
113	ASSOCIATED BRITISH FOODS	UK	B+	TATE & LYLE
114	DELHAIZE	Belgium	B+	AHOLD
115	JOHNSON MATTHEY	UK	B+	UMICORE
116	ROLLS-ROYCE	UK	B+	GENERAL ELECTRIC
117	IHG (InterContinental Hotels)	UK	B+	ACCOR
118	SOLVAY	Belgium	B+	UCB
119	101	Malaysia	B+	SIME DARBY
120	FUJIFILM	Japan	B+	KODAK (Eastman)
121	DOMTAR	Canada	B+	CASCADES
122	SWEDISH MATCH	Sweden	B+	IMPERIAL TOBACCO
123	GFK	Germany	B+	WPP
124	HONDA MOTOR	Japan	B+	TOYOTA MOTOR
125	DSM	Netherlands	B+	AKZONOBEL
126	SANDVIK	Sweden	B+	ATLAS COPCO
127	AUTOLIV	Sweden-U.S.	B+	DENSO
128	ROYAL DUTCH SHELL	Netherlands-UK	B+	BP
129	SIEMENS	Germany	B+	ABB
130	UPM	Finland	B+	STORA ENSO
131	NESTLE	Switzerland	B+	DANONE
132	UNILEVER	Netherlands-UK	B+	PROCTER & GAMBLE
133	BG	UK	B+	CENTRICA
134	CAMECO	Canada	B+	AREVA
135	ANGLO AMERICAN	UK	B+	BHP BILLITON
136	MITSUBISHI	Japan	B+	ITOCHU
137	SAAB	Sweden	B+	BAE Systems
138	YАМАНА	Japan	В	SONY
139	BARLOWORLD	South Africa	В	KOMATSU
140	DR. REDDY'S Laboratories	India	В	RANBAXY Laboratories
141	COCA-COLA	U.S.	В	PEPSICO
142	BELGACOM	Belgium	В	KPN
143	KINGFISHER	UK	В	WOLSELEY
144	AF	Sweden	В	SEMCON
145	ENTERGY	U.S.	В	AEP (American Electric Power)
146	SSL	UK	В	SHIRE
147	AIR FRANCE-KLM	France	В	LUFTHANSA
148	INDITEX	Spain	В	H&M (Hennes & Mauritz)
149	TOYOTA MOTOR	Japan	В	HONDA MOTOR
150	ВР	UK	В	ROYAL DUTCH SHELL

FLEXIBILITY IS THE MEASURE OF ALL THINGS



Strabag (n° 30)

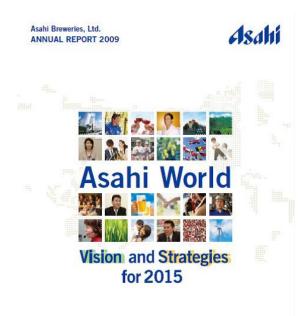


Deutsche Post DHL (n° 33)



Sappi (n° 31)

Report rank	Company	Country	Report rating	Compare
151	MERCK KGaA	Germany	В	BAYER
152	JAPAN TOBACCO	Japan	В	BRITISH AMERICAN TOBACCO
153	NIPPON MINING	Japan	В	SINOPEC
154	PEARSON	UK	В	McGRAW-HILL
155	ARCELORMITTAL	Luxembourg	В	NIPPON STEEL
156	ABB	Switzerland	В	SIEMENS
157	TELEKOM AUSTRIA	Austria	В	DEUTSCHE TELEKOM
158	SHISEIDO	Japan	В	L'OREAL
159	EVN	Austria	В	VATTENFALL
160	BHP BILLITON	Australia-UK	В	RIO TINTO
161	GSK (GlaxoSmithKline)	UK	В	PFIZER
162	THOMAS COOK	UK	В	TUI
163	TELIASONERA	Sweden	В	TELENOR
164	NTT DoCoMo	Japan	В	NTT
165	JKH (John Keells)	Sri Lanka	В	FINLAYS Colombo
166	AUDI	Germany	В	BMW
167	ESTEE LAUDER	U.S.	В	L'OREAL
168	ENIRO	Sweden	В	YELL
169	PSA PEUGEOT CITROEN	France	В	RENAULT
170	KAO	Japan	В	SHISEIDO
171	J SAINSBURY	UK	В	TESCO
172	INVENSYS	UK	В	HONEYWELL
173	STRAUMANN	Switzerland	В	NOBEL BIOCARE
174	YELL	UK	В	ENIRO
175	TRANSALTA	Canada	В	HYDRO-QUEBEC
176	MVV ENERGIE	Germany	В	RWE
177	FOSTER'S	Australia	В	DIAGEO
178	SPEEDY HIRE	UK	В	WOLSELEY
179	INFOSYS Technologies	India	В	TATA Consultancy
180	MACINTOSH Retail	Netherlands	В	KESKO
181	CARLSBERG	Denmark	В	HEINEKEN
182	MEDTRONIC	U.S.	В	BAXTER
183	XEROX	U.S.	В	CANON
184	GENERAL MILLS	U.S.	В	KELLOGG
185	UMICORE	Belgium	В	JOHNSON MATTHEY
186	LAFARGE	France	В	SAINT-GOBAIN
187	IBERDROLA	Spain	В	GAS NATURAL FENOSA
188	E.ON	Germany	В	RWE
189	HSH (Hongkong and Shanghai Hotels)	Hong Kong	В	SHANGRI-LA Asia
190	HOLCIM	Switzerland	В	LAFARGE
191	DENSO	Japan	В	JOHNSON CONTROLS
192	XSTRATA	Switzerland-UK	В	BHP BILLITON
193	BARRICK	Canada	В	NEWMONT Mining
194	DUKE ENERGY	U.S.	В	AEP (American Electric Power)
195	SIGNET	UK	В	RICHEMONT
196	LVMH	France	В	PPR
197	WHIRLPOOL	U.S.	В	ELECTROLUX
198	H&M (Hennes & Mauritz)	Sweden	В	INDITEX
199	CATERPILLAR	U.S.	В	KOMATSU
200	ARKEMA	France	В	LANXESS



Asahi Breweries (n° 35)



Kemira (n° 53)



Metro (n° 50)

Report rank	Company	Country	Report rating	Compare
201	VESTAS Wind Systems	Denmark	В	SUZLON Energy
202	SHARP	Japan	В	PANASONIC
203	IBM	U.S.	В	MICROSOFT
204	TOSHIBA	Japan	В	NEC
205	WHITBREAD	UK	В	ACCOR
206	AHOLD	Netherlands	В	DELHAIZE
207	UNIBAIL-RODAMCO	France	В	LAND SECURITIES
208	KOMATSU	Japan	В	CATERPILLAR
209	ANGLOGOLD ASHANTI	South Africa	В	BARRICK
210	SABMILLER	UK	В	ANHEUSER-BUSCH INBEV
211	CIC (Chemical Industries Colombo)	Sri Lanka	В	SYNGENTA
212	EADS	Netherlands	В	BOEING
213	CHINA TELECOM	China	В	ВТ
214	DAIICHI SANKYO	Japan	В	TAKEDA Pharmaceutical
215	FEDEX	U.S.	В	UPS
216	CHEVRON	U.S.	В	CONOCOPHILLIPS
217	MANPOWER	U.S.	В	RANDSTAD
218	TAKEDA Pharmaceutical	Japan	В	ASTELLAS Pharma
219	HOCHTIEF	Germany	В	STRABAG
220	RIO TINTO	Australia-UK	В	BHP BILLITON
221	ADARO Energy	Indonesia	В	ANTAM
222	SINGAPORE AIRLINES	Singapore	В	CATHAY Pacific Airways
223	ROGERS Communications	Canada	В	TELUS
224	DANISCO	Denmark	В	NOVOZYMES
225	ASTRAZENECA	UK	В	GSK (GlaxoSmithKline)
226	VODAFONE	UK	В	CHINA MOBILE
227	SANOFI-AVENTIS	France	В	NOVARTIS
228	SHIRE	UK	В	UCB
229	ESPRIT	Hong Kong-Bermuda	В	INDITEX
230	ANHEUSER-BUSCH INBEV	Belgium	В	HEINEKEN
231	SYNGENTA	Switzerland	В	MONSANTO
232	BURBERRY	UK	В	M&S (Marks and Spencer)
233	BEKAERT	Belgium	В	ARCELORMITTAL
234	NOBEL BIOCARE	Switzerland	В	STRAUMANN
235	BMW	Germany	В	DAIMLER
236	UNITED TECHNOLOGIES	U.S.	B-	GENERAL ELECTRIC
237	ALLERGAN	U.S.	B-	ESSILOR
238	RAPALA	Finland	B-	AMER Sports
239	NIPPON EXPRESS	Japan	B-	TNT
240	CONOCOPHILLIPS	U.S.	B-	CHEVRON
241	NORSKE SKOG	Norway	B-	HOLMEN
242	COLGATE-PALMOLIVE	U.S.	B-	PROCTER & GAMBLE
243	SARA LEE	U.S.	B-	CONAGRA FOODS
244	AVERY DENNISON	U.S.	B-	BEMIS
245	NOVOZYMES	Denmark	B-	DANISCO
246	JENOPTIK	Germany	B-	ROFIN
247	NTT	Japan	B-	CHINA TELECOM
248	NEC	Japan	В-	FUJITSU
249	WEYERHAEUSER	U.S.	В-	INTERNATIONAL PAPER
250	SONY	Japan	В-	PANASONIC
230	JOINT	Jahaii	ט-	IANASONIC





Essilor (n° 56)



RWE (n° 76)







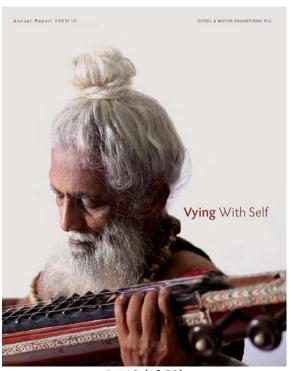
Report rank	Company	Country	Report rating	Compare
251	DEUTSCHE TELEKOM	Germany	B-	FRANCE TELECOM-ORANGE
252	GENERAL ELECTRIC	U.S.	B-	SIEMENS
253	CENTRICA	UK	B-	BG
254	M-REAL	Finland	B-	HOLMEN
255	ому	Austria	B-	NESTE OIL
256	IMPERIAL TOBACCO	UK	B-	BRITISH AMERICAN TOBACCO
257	TENNECO	U.S.	B-	AUTOLIV
258	USG PEOPLE	Netherlands	B-	RANDSTAD
259	CONTINENTAL	Germany	B-	PIRELLI
260	SUZLON Energy	India	B-	VESTAS Wind Systems
261	KPN	Netherlands	B-	BELGACOM
262	HUSKY Energy	Canada	B-	SUNCOR Energy
263	CANADIAN NATURAL Resources	Canada	B-	ENCANA
264	TOMKINS	UK	В-	CONTINENTAL
265	ALTRIA	U.S.	B-	BRITISH AMERICAN TOBACCO
266	FRANCE TELECOM-ORANGE	France	B-	ВТ
267	NIPPON STEEL	Japan	В-	ARCELORMITTAL
268	HARLEY-DAVIDSON	U.S.	В-	HONDA MOTOR
269	MINEBEA	Japan	В-	SKF
270	LOBLAW	Canada	B-	WOOLWORTHS
271	NORILSK NICKEL	Russia	B-	XSTRATA
272	WOLTERS KLUWER	Netherlands	B-	REED ELSEVIER
273	NATIONAL GRID	UK	B-	SSE (Scottish and Southern Energy)
274	VASAKRONAN	Sweden	B-	AKADEMISKA HUS
275	KELLOGG	U.S.	B-	GENERAL MILLS
276	TUI	Germany	B-	THOMAS COOK
277	TDC	Denmark	B-	TELIASONERA
278	BRITISH AIRWAYS	UK	B-	LUFTHANSA
279	SUMITOMO	Japan	B-	MITSUBISHI
280	MARUBENI	Japan	B-	MITSUBISHI
281	ВТ	UK	B-	VODAFONE
282	WALT DISNEY	U.S.	B-	NEWS CORPORATION
283	PAPERLINX	Australia	B-	MONDI
284	McGRAW-HILL	U.S.	B-	PEARSON
285	NYRSTAR	Belgium	В-	UMICORE
286	SCHINDLER	Switzerland	В-	KONE
287	SEMCON	Sweden	В-	AF
288	WALMART	U.S.	В-	CARREFOUR
289		Hong Kong	В-	CLP
289	HK ELECTRIC EMERSON	U.S.	В-	GENERAL ELECTRIC
		UK		
291 292	RICOH	Japan	B- B-	ROLLS-ROYCE CANON
		·		
293	BOUYGUES	France	B-	VINCI
294	SAP	Germany	B-	ORACLE
295	REXAM	UK Nathaulan da	B-	AMCOR
296	WESSANEN	Netherlands	B-	ASSOCIATED BRITISH FOODS
297	ENEL	Italy	B-	EDF
298	STATOIL	Norway	B-	NESTE OIL
299	DENTSU	Japan	B-	PUBLICIS
300	VOSSLOH	Germany	B-	SIEMENS



Procter & Gamble (n° 77)



SSE (Scottish and Southern Energy) (n° 96)



DIMO (n° 92)

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200 reports ranking under

Company	Country	Report rating	Compare
A.P MOLLER-MAERSK	Denmark	С	CONCORDIA Maritime
ACCENTURE	Ireland	C-	IBM
ACER	Taiwan	С	LENOVO
ADM (Archer Daniels Midland)	U.S.	С	TATE & LYLE
AEP (American Electric Power)	U.S.	C+	ENTERGY
AES	U.S.	C+	DUKE ENERGY
AGC (Asahi Glass)	Japan	C+	SAINT-GOBAIN
ALCATEL-LUCENT	France	С	CISCO Systems
ALCOA	U.S.	C+	RIO TINTO
AMCOR	Australia	C+	REXAM
AMGEN	U.S.	C-	ROCHE
ANTAM	Indonesia	B-	ADARO Energy
APPLE	U.S.	С	MICROSOFT
ARCELIK	Turkey	B-	WHIRLPOOL
AREVA	France	B-	GENERAL ELECTRIC
A-TEC Industries	Austria	C+	GEA
BARCO	Belgium	B-	PANASONIC
BCE	Canada	C+	TELUS
BD (Becton Dickinson)	U.S.	С	BAXTER
BEMIS	U.S.	C+	AVERY DENNISON
BHARAT PETROLEUM	India	B-	HINDUSTAN PETROLEUM
BIOGEN IDEC	U.S.	C+	FOREST Laboratories
BOEING	U.S.	С	EADS
BRIDGESTONE	Japan	C+	CONTINENTAL
BRISTOL-MYERS SQUIBB	U.S.	C+	LILLY (Eli Lilly)
BRITISH LAND	UK	B-	LAND SECURITIES
BURGER KING	U.S.	C-	McDONALD's
CABLE & WIRELESS	UK	C+	ВТ
CAMPBELL SOUP	U.S.	C+	H.J. HEINZ
CANON	Japan	B-	XEROX
CARREFOUR	France	B-	METRO AG
CATHAY Pacific Airways	Hong Kong	C+	SINGAPORE AIRLINES
CELANESE	U.S.	C-	LANXESS
CHINA MOBILE	Hong Kong	C+	VODAFONE
CIPLA	India	С	DR. REDDY'S Laboratories
CISCO Systems	U.S.	B-	ALCATEL-LUCENT
CLARIANT	Switzerland	C+	BASF
CNOOC	China	С	PETROCHINA
CONAGRA FOODS	U.S.	B-	NESTLE
CONSOL ENERGY	U.S.	С	PEABODY ENERGY
CORIO	Netherlands	B-	UNIBAIL-RODAMCO
CRH	Ireland	С	WIENERBERGER
DALMIA CEMENT	India	C+	LAFARGE
DELL	U.S.	C-	HP (Hewlett-Packard)
DOW Chemical	U.S.	B-	DUPONT
DPL (Dipped Products)	Sri Lanka	C+	HAYLEYS
DUPONT	U.S.	B-	DOW Chemical
EGCO	Thailand	C+	CLP

ENERGIZER	U.S.	C+	SPECTRUM BRANDS
			CANON
EPSON (Seiko Epson)	Japan	C+	
FIAT	Italy	B-	PSA PEUGEOT CITROEN
FINLAYS Colombo	Sri Lanka	C+	JKH (John Keells)
FORD MOTOR	U.S.	С	GENERAL MOTORS
FOREST Laboratories	U.S.	C-	BIOGEN IDEC
GAS NATURAL FENOSA	Spain	B-	IBERDROLA
GEA	Germany	C+	ALFA LAVAL
GENERAL DYNAMICS	U.S.	C+	BAE Systems
GENERAL MOTORS	U.S.	C-	TOYOTA MOTOR
GILEAD Sciences	U.S.	B-	AMGEN
GOODYEAR	U.S.	C-	BRIDGESTONE
H.J. HEINZ	U.S.	C+	CAMPBELL SOUP
HANESBRANDS	U.S.	C-	WOLFORD
HAYLEYS	Sri Lanka	B-	SIME DARBY
HINDALCO Industries	India	B-	BHP BILLITON
HINDUSTAN PETROLEUM	India	C+	BHARAT PETROLEUM
HONEYWELL	U.S.	C-	UNITED TECHNOLOGIES
HONG KONG AND CHINA GAS	Hong Kong	C+	HK ELECTRIC
HP (Hewlett-Packard)	U.S.	C-	XEROX
INDIAN OIL	India	C+	PETROCHINA
INGERSOLL RAND	Ireland	C-	ASSA ABLOY
INTEL	U.S.	С	SAMSUNG Electronics
INTERNATIONAL PAPER	U.S.	C-	WEYERHAEUSER
JOHNSON CONTROLS	U.S.	С	OMRON
KIMBERLY-CLARK	U.S.	C+	SCA
KODAK (Eastman)	U.S.	C-	FUJIFILM
KONE	Finland	C+	SCHINDLER
KRAFT Foods	U.S.	С	NESTLE
KYOCERA	Japan	C+	SHARP
LENOVO	Hong Kong	B-	ACER
LILLY (Eli Lilly)	U.S.	С	BRISTOL-MYERS SQUIBB
LOCKHEED MARTIN	U.S.	C+	BOEING
3M	U.S.	C-	DUPONT
MAGNA	Canada	С	AUTOLIV
MARRIOTT	U.S.	B-	ACCOR
McDONALD's	U.S.	С	BURGER KING
MERCK	U.S.	С	ABBOTT
MICROSOFT	U.S.	С	IBM
MOLEX	U.S.	C-	TYCO Electronics
MONDI	UK-South Africa	В-	HOLMEN
MONSANTO	U.S.	В-	SYNGENTA
MOSAIC	U.S.	B-	POTASHCORP
MOTOROLA	U.S.	C-	SAMSUNG Electronics
	U.S.	C-	TIME WARNER
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NEW YORK TIMES	11 \$	C	RARRICK
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SWATCHSwitzerlandB-RICHEMONTSYMANTECU.S.CMICROSOFTTATA ConsultancyIndiaC+INFOSYS TechnologiesTELE2SwedenCTELIASONERATELENORNorwayC-TELIASONERATELSTRAAustraliaC+CHINA TELECOMTERUMOJapanC+BD (Becton Dickinson)TEXAS INSTRUMENTSU.S.C-INTELTIME WARNERU.S.CNEWS CorporationTSMCTaiwanC+INTELTYCOU.S.CEMERSONTYCO ElectronicsSwitzerland-U.S.C-MOLEXUPSU.S.C+FEDEXVALEBrazilCRIO TINTOVALSPARU.S.C+AKZO NOBELVEOLIA EnvironnementFranceC+GDF SUEZWIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	STMICROELECTRONICS	Switzerland	С	TEXAS INSTRUMENTS
SYMANTEC U.S. C MICROSOFT TATA Consultancy India C+ INFOSYS Technologies TELE2 Sweden C TELIASONERA TELENOR Norway C- TELIASONERA TELSTRA Australia C+ CHINA TELECOM TERUMO Japan C+ BD (Becton Dickinson) TEXAS INSTRUMENTS U.S. C- INTEL TIME WARNER U.S. C NEWS Corporation TSMC Taiwan C+ INTEL TYCO U.S. C EMERSON TYCO Electronics Switzerland-U.S. C- MOLEX UPS U.S. C+ FEDEX VALE Brazil C RIO TINTO VALSPAR U.S. C+ AKZO NOBEL VEOLIA Environnement France C+ GDF SUEZ WIPRO India B- INFOSYS Technologies	SUNCOR Energy	Canada	B-	HUSKY Energy
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TIME WARNERU.S.CNEWS CorporationTSMCTaiwanC+INTELTYCOU.S.CEMERSONTYCO ElectronicsSwitzerland-U.S.C-MOLEXUPSU.S.C+FEDEXVALEBrazilCRIO TINTOVALSPARU.S.C+AKZO NOBELVEOLIA EnvironnementFranceC+GDF SUEZWIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	TERUMO	Japan	C+	BD (Becton Dickinson)
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VALEBrazilCRIO TINTOVALSPARU.S.C+AKZO NOBELVEOLIA EnvironnementFranceC+GDF SUEZWIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	TYCO Electronics	Switzerland-U.S.	C-	MOLEX
VALSPARU.S.C+AKZO NOBELVEOLIA EnvironnementFranceC+GDF SUEZWIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	UPS	U.S.	C+	FEDEX
VEOLIA EnvironnementFranceC+GDF SUEZWIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	VALE	Brazil	С	RIO TINTO
WIPROIndiaB-INFOSYS TechnologiesWOLFORDAustriaC+HANESBRANDS	VALSPAR	U.S.	C+	AKZO NOBEL
WOLFORD Austria C+ HANESBRANDS	VEOLIA Environnement	France	C+	GDF SUEZ
	WIPRO	India	B-	INFOSYS Technologies
ZIMMER U.S. B- SMITH & NEPHEW	WOLFORD	Austria	C+	HANESBRANDS
	ZIMMER	U.S.	B-	SMITH & NEPHEW

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- 3. Strategy
- 4. Business
- 5. Financials
- 6. Investors
- 7. Governance
- 8. Accounting
- 9. Responsibility
- 10. Communication



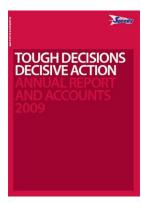
Pfizer (n° 104)



Entergy (n° 145)



Shiseido (n° 158)



Speedy Hire (n° 178)



Macintosh Retail (n° 180)



IBM (n° 203)



China Telecom (n° 213)



Tenneco (n° 257)



Norilsk Nickel (n° 271)

Beyond paper



Paperlinx (n° 283)



Walmart (n° 288)

Who ranks where?

Company	Rank	Compare
A.P MOLLER-MAERSK	Under 300	CONCORDIA Maritime
ABB	156	SIEMENS
ABBOTT	107	MERCK
ACCENTURE	Under 300	IBM
ACCOR	108	IHG (InterContinental Hotels)
ACER	Under 300	LENOVO
ADARO Energy	221	ANTAM
ADECCO	85	RANDSTAD
ADIDAS	24	AMER Sports
ADM (Archer Daniels Midland)	Under 300	TATE & LYLE
AEP (American Electric Power)	Under 300	ENTERGY
AES	Under 300	DUKE ENERGY
AF	144	SEMCON
AGC (Asahi Glass)	Under 300	SAINT-GOBAIN
AGRIUM	27	POTASHCORP
AHOLD	206	DELHAIZE
AIR FRANCE-KLM	147	LUFTHANSA
AIR LIQUIDE	12	LINDE
AKADEMISKA HUS	43	VASAKRONAN
AKZONOBEL	4	DUPONT
ALCATEL-LUCENT	Under 300	CISCO Systems
ALCOA	Under 300	RIO TINTO
ALFA LAVAL	25	TRELLEBORG
ALLERGAN	237	ESSILOR
ALTRIA	265	BRITISH AMERICAN TOBACCO
AMCOR	Under 300	REXAM
AMER Sports	91	ADIDAS
AMGEN	Under 300	ROCHE
ANGLO AMERICAN	135	BHP BILLITON
ANGLOGOLD ASHANTI	209	BARRICK
ANHEUSER-BUSCH INBEV	230	HEINEKEN
ANTAM	Under 300	ADARO Energy
APPLE	Under 300	MICROSOFT
ARCELIK	Under 300	WHIRLPOOL
ARCELORMITTAL	155	NIPPON STEEL
AREVA	Under 300	GENERAL ELECTRIC
ARKEMA	200	LANXESS
ASAHI BREWERIES	35	SAPPORO
ASSA ABLOY	49	INGERSOLL RAND
ASSOCIATED BRITISH FOODS	113	TATE & LYLE
ASTELLAS Pharma	87	TAKEDA Pharmaceutical
ASTRAZENECA	225	GSK (GlaxoSmithKline)
A-TEC Industries	Under 300	GEA
ATLAS COPCO	32	SANDVIK
AUDI	166	BMW
AUTOLIV	127	DENSO
AVERY DENNISON	244	BEMIS
BABCOCK	291	ROLLS-ROYCE
	- - -	

BAE Systems	84	SAAB
BARCO	Under 300	PANASONIC
BARLOWORLD	139	KOMATSU
BARRICK	193	NEWMONT Mining
BASF	5	DOW Chemical
BAXTER	105	MEDTRONIC
BAYER	26	BASF
BCE	Under 300	TELUS
BD (Becton Dickinson)	Under 300	BAXTER
BEKAERT	233	ARCELORMITTAL
BELGACOM	142	KPN
BEMIS	Under 300	AVERY DENNISON
BG	133	CENTRICA
BHARAT PETROLEUM	Under 300	HINDUSTAN PETROLEUM
BHP BILLITON	160	RIO TINTO
BIOGEN IDEC	Under 300	FOREST Laboratories
BMW	235	DAIMLER
BOEING	Under 300	EADS
BOLIDEN	19	XSTRATA
BOUYGUES	293	VINCI
BP BP	150	ROYAL DUTCH SHELL
BRIDGESTONE DRIGTOL ANYERS SOLUBB	Under 300	CONTINENTAL
BRISTOL-MYERS SQUIBB	Under 300	LILLY (Eli Lilly)
BRITISH AIRWAYS	278	LUFTHANSA
BRITISH AMERICAN TOBACCO	97	IMPERIAL TOBACCO
BRITISH LAND	Under 300	LAND SECURITIES
ВТ	281	VODAFONE
BURBERRY	232	M&S (Marks and Spencer)
BURGER KING	Under 300	McDONALD's
CABLE & WIRELESS	Under 300	ВТ
CAMECO	134	AREVA
CAMPBELL SOUP	Under 300	H.J. HEINZ
CANADIAN NATURAL Resources	263	ENCANA
CANON	Under 300	XEROX
CARLSBERG	181	HEINEKEN
CARREFOUR	Under 300	METRO AG
CASCADES	15	DOMTAR
CATERPILLAR	199	KOMATSU
CATHAY Pacific Airways	Under 300	SINGAPORE AIRLINES
CELANESE	Under 300	LANXESS
CENTRICA	253	BG
CHEVRON	216	CONOCOPHILLIPS
CHINA MOBILE	Under 300	VODAFONE
CHINA TELECOM	213	BT
CIC (Chemical Industries Colombo)	211	SYNGENTA
CIPLA	Under 300	DR. REDDY'S Laboratories
CISCO Systems	Under 300	ALCATEL-LUCENT
CLARIANT	Under 300	BASF
CLP	11	HK ELECTRIC
CNOOC	Under 300	PETROCHINA
	Chaci Jou	1 ETHOCHIWA
	1/11	DEDSICO
COCA-COLA COLGATE-PALMOLIVE	141 242	PEPSICO PROCTER & GAMBLE

COMPASS	60	SODEXO
CONAGRA FOODS	Under 300	NESTLE
CONCORDIA Maritime	90	A.P. MOLLER-MAERSK
CONOCOPHILLIPS	240	CHEVRON
CONSOL ENERGY	Under 300	PEABODY ENERGY
CONTINENTAL	259	PIRELLI
CORIO	Under 300	UNIBAIL-RODAMCO
CRH	Under 300	WIENERBERGER
DAIICHI SANKYO	214	TAKEDA Pharmaceutical
DAIMLER	103	VOLKSWAGEN
DAIWA HOUSE	20	LAND SECURITIES
DALMIA CEMENT	Under 300	LAFARGE
DANISCO	224	NOVOZYMES
DANONE	8	NESTLE
DELHAIZE	114	AHOLD
DELL	Under 300	HP (Hewlett-Packard)
DENSO	191	JOHNSON CONTROLS
DENTSU	299	PUBLICIS
DEUTSCHE POST DHL	33	TNT
DEUTSCHE TELEKOM	251	FRANCE TELECOM-ORANGE
DIAGEO	89	PERNOD RICARD
DIMO (Diesel & Motor Engineering)	92	BARLOWORLD
DOMTAR	121	CASCADES
DOW Chemical	Under 300	DUPONT
DPL (Dipped Products)	Under 300	HAYLEYS
DR. REDDY'S Laboratories	140	RANBAXY Laboratories
DSM	125	AKZONOBEL
DUKE ENERGY	194	AEP (American Electric Power)
DUPONT	Under 300	DOW Chemical
E.ON	188	RWE
EADS	212	BOEING
EDF	93	GDF SUEZ
EDF EGCO	93 Under 300	GDF SUEZ CLP
EGCO	Under 300	CLP
EGCO ELECTROLUX	Under 300 1	CLP WHIRLPOOL
EGCO ELECTROLUX EMERSON	Under 300 1 290	CLP WHIRLPOOL GENERAL ELECTRIC
EGCO ELECTROLUX EMERSON ENCANA	Under 300 1 290 21	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources
EGCO ELECTROLUX EMERSON ENCANA ENEL	Under 300 1 290 21 297	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER	Under 300 1 290 21 297 Under 300	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO	Under 300 1 290 21 297 Under 300 168	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO ENTERGY	Under 300 1 290 21 297 Under 300 168 145	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power)
EGCO ELECTROLUX EMERSON ENCANA ENCL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson)	Under 300 1 290 21 297 Under 300 168 145 Under 300	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON
EGCO ELECTROLUX EMERSON ENCANA ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON	Under 300 1 290 21 297 Under 300 168 145 Under 300 47	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems
EGCO ELECTROLUX EMERSON ENCANA ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX
EGCO ELECTROLUX EMERSON ENCANA ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR ESTEE LAUDER	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56 167	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN L'OREAL
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR ESTEE LAUDER EVN	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56 167 159	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN L'OREAL VATTENFALL
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR ESTEE LAUDER EVN EXXONMOBIL	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56 167 159 73	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN L'OREAL VATTENFALL ROYAL DUTCH SHELL
EGCO ELECTROLUX EMERSON ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR ESTEE LAUDER EVN EXXONMOBIL FEDEX	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56 167 159 73 215	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL Resources EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN L'OREAL VATTENFALL ROYAL DUTCH SHELL UPS
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EGCO ELECTROLUX EMERSON ENCANA ENCANA ENEL ENERGIZER ENIRO ENTERGY EPSON (Seiko Epson) ERICSSON ESPRIT ESSILOR ESTEE LAUDER EVN EXXONMOBIL FEDEX FIAT	Under 300 1 290 21 297 Under 300 168 145 Under 300 47 229 56 167 159 73 215 Under 300	CLP WHIRLPOOL GENERAL ELECTRIC CANADIAN NATURAL RESOURCES EDF SPECTRUM BRANDS YELL AEP (American Electric Power) CANON CISCO Systems INDITEX ALLERGAN L'OREAL VATTENFALL ROYAL DUTCH SHELL UPS PSA PEUGEOT CITROEN

FOREST Laboratories	Under 300	BIOGEN IDEC
FORTUM	29	VATTENFALL
FOSTER'S	177	DIAGEO
FRANCE TELECOM-ORANGE	266	ВТ
FUJIFILM	120	KODAK (Eastman)
FUJITSU	86	IBM
GAS NATURAL FENOSA	Under 300	IBERDROLA
GDF SUEZ	82	EDF
GEA	Under 300	ALFA LAVAL
GENERAL DYNAMICS	Under 300	BAE Systems
GENERAL ELECTRIC	252	SIEMENS
GENERAL MILLS	184	KELLOGG
GENERAL MOTORS	Under 300	TOYOTA MOTOR
GFK	123	WPP
GILEAD Sciences	Under 300	AMGEN
GOODYEAR	Under 300	BRIDGESTONE
GSK (GlaxoSmithKline)	161	PFIZER
H&M (Hennes & Mauritz)	198	INDITEX
H.J. HEINZ	Under 300	CAMPBELL SOUP
HANESBRANDS	Under 300	WOLFORD
HARLEY-DAVIDSON	268	HONDA MOTOR
HAYLEYS	Under 300	SIME DARBY
HEIDELBERG	71	CANON
HEINEKEN	57	CARLSBERG
HENKEL	88	UNILEVER
HINDALCO Industries	Under 300	BHP BILLITON
HINDUSTAN PETROLEUM	Under 300	BHARAT PETROLEUM
HITACHI METALS	95	MITSUBISHI
HK ELECTRIC	289	CLP
HOCHTIEF	219	STRABAG
HOLCIM	190	LAFARGE
HOLMEN	69	M-REAL
HONDA MOTOR	124	TOYOTA MOTOR
HONEYWELL	Under 300	UNITED TECHNOLOGIES
HONG KONG AND CHINA GAS	Under 300	HK ELECTRIC
HP (Hewlett-Packard)	Under 300	XEROX
HSH (Hongkong and Shanghai Hotels)	189	SHANGRI-LA Asia
HUSKY Energy	262	SUNCOR Energy
HUSQVARNA	61	ELECTROLUX
HYDRO-QUEBEC	109	TRANSALTA
IBERDROLA	187	GAS NATURAL FENOSA
IBM	203	MICROSOFT
IHG (InterContinental Hotels)	117	ACCOR
IMPERIAL TOBACCO	256	BRITISH AMERICAN TOBACCO
INDIAN OIL	Under 300	PETROCHINA
INDITEX	148	H&M (Hennes & Mauritz)
INFINEON Technologies	52	SAMSUNG Electronics
INFOSYS Technologies	179	TATA Consultancy
INGERSOLL RAND	Under 300	ASSA ABLOY
INTEL	Under 300	SAMSUNG Electronics
INTERNATIONAL PAPER	Under 300	WEYERHAEUSER
INVENSYS	172	HONEYWELL

DIT 199			
JASAN TO JACKO**	IOI	119	SIME DARBY
JAPAN TOBACCO 152 BRITISH AMERICAN TOBACCO JENOPTIK 246 NOTINI JOHNSON ELIONESON 101 PEZER JOHNSON ELONESON Under 300 OMRON JOHNSON CONTROLS Under 300 MAICORE KAO 170 HISLIDO KAD 275 GENERAL MILLS KELLOGG 25 MACRITOSH Retail KERNIA 3 AKZONOBEL KERNIA 143 WOLSELEY KIMBERLY-CLAR Under 300 SCA KINGERISHER 143 WOLSELEY KODAX (Eastman) Under 300 SCA KONEA Under 300 ACTERPILLAR KONEA Under 300 ACTERPILLAR KONEA Under 300 ACTERPILLAR KONEA Under 300 ACTERPILLAR KIMATE FOORIS Under 300 SCA KERLOTEO Under 300 SCA KERLOTEO Under 300 SCA KERLOTEO Under 300 SCA <	ITOCHU	94	MITSUBISHI
IAME (DOPTIK 246 RONINATOR (DORTING) IAME (DORK REELS) 150 PIRZER IOHNSON SOINTSON 101 PEZER IOHNSON CONTROLS Under 300 OMRON IOHNSON MATTHEY 115 UMICORE KELLOGG 275 GENERAL MILLS KERMIRA 33 AZCONOBEL KESKO 9 MACINTOSH Retail KIMBERLY-LLARK Under 300 SCA KIMBERLY-LLARK Under 300 FUIFILM KODAK (Eastman) Under 300 CUIFILM KODAK (Eastman) Under 300 CUIFILM KONLA MINOLTA 100 CANON KONLA MINOLTA 100 CANON KONLA MINOLTA 100 STARP KONLEA MINOLTA 100 STARP KOLLEA MINOLTA 100 MINDLE REELACOM KEAPT FOODS 100 MINDLE REELA KOLLEA MINOLTA 100 MINDLE REELA LELFAGE 100 MINDLE REELA LAPACESS 200 AR	J SAINSBURY	171	TESCO
IKH (John Keells) 165 FINLAYS Colombo JOHNSON R. JOHNSON 101 PEZER JOHNSON R. JOHNSON 101 PEZER JOHNSON MATTHEY 115 UMICORE KAO 270 SHSEIDO KELLOGG 275 GENERAL MILS KELLOGG 275 GENERAL MILS KEMIRA 59 MACINTOSH Retail KEMIRA 101 der 300 SCA KIMBERLY-CLARK Under 300 SCA KIMBERLY-CLARK Under 300 SCHIEUTH KODAK (Eastman) Under 300 SCHIEUTH KONEA (Sastman) 208 CATEMPLIAR KONEA (Sastman) 100 CANON KONEA (Sastman) 201 REGACOM KONEA (Sastman) 201 RELGACOM KRAFT FOOS Under 300 NESTLE KYOCERA 100 NESTLE LAFAGE 100 NESTLE LANDSECURITIES 10 NUBLI-RODANCO LEILLY (LILLIUS) 100 AREE NA LEINOS <td>JAPAN TOBACCO</td> <td>152</td> <td>BRITISH AMERICAN TOBACCO</td>	JAPAN TOBACCO	152	BRITISH AMERICAN TOBACCO
IOHNSON B. JOHNSON 101 PIEZER IOHNSON CONTROLS Under 300 MORON IOHNSON NATTHEY 115 MAICORE KAO 170 SHISEIDO KELLOGG 275 GENERAL MILLS KEMIRA 53 ACZONOBEL KESKO 59 MACINTOSH Retail KINBERLY-CLAIK Under 300 SCA KINBERLY-CLAIK Under 300 SCA KINBERLY-CLAIK Under 300 SCAINCHAUBL KINBERLY-CLAIK Under 300 SCHINDLER KODAX (Eastman) Under 300 SCHINDLER KODAX (Eastman) Under 300 SCHINDLER KONLA MINOLTA 190 CANON KEAPT FOODS Under 300 KSTLE KOCERA Under 300 KSTLE KAPAP LATAGE ARE MARCH LANDS SCURITIES 10 UNBALL-RODANCO LANDES SCURITIES 10 ACLR LENOYO Under 300 RESTOL-MYERS SOUBB LELLY FELLIUF 10 <	JENOPTIK	246	ROFIN
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KAOO 170 SHISEIDO KELLOGG 275 GENRRAI MILLS KEMIRA 33 AKZONOBEL KESKO 59 MACINTOSH Retail KIMBERLY-LIARK Under 300 SCA KIMBERLY-LIARK Under 300 FUJIELM KODAK (Eastman) Under 300 FUJIELM KONEA Under 300 CANON KONEA OANON CANON KONEA Under 300 CANON KONEA Under 300 SHARP LAPAGE ARKEMA ARKEMA LAND SECURITIES 10 UNIBAL-ROMACO LAND SECURITIES 10 UNIBAL-ROMACO LENNESS 4 ARKEMA LENNESS 4 ARKEMA LENNESS 4 ARKEMA LENNESS 4 ARKEMA	JOHNSON CONTROLS	Under 300	OMRON
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KINGERSHER 143 WOLSELEY KODAK (Eastman) Under 300 FUIFILM KOMATSU 208 CATERILLAR KONEA Under 300 SCHINDLER KONEA Under 300 SCHINDLER KONICA MINOLTA 100 CANON KPN 561 BELGACOM KRAFT FOORS Under 300 SESTE KYOCERA Under 300 SHARP LEARGE 186 SAINT-GOBAIN LAND SECURITES 6 ARKEMA LAND SECURITES 64 ARKEMA LENDYO Under 300 ARKEMA LENDY JUMBER MARIA MACENA LILLY (ELILIY) Under 300 BOEING LOCKELED MARTIN Under 300 BOEING LOCKELED MARTIN 196 PPR LUTHANSA 45 ARKE PRANCE-KIM LUMBECK 74 NOVO NORDISK LUMBER 88 REANCE-KIM MAGNA Under 300 LENDY MASIA	KESKO	59	MACINTOSH Retail
KODAK (Eastman) Under 300 CATERPILLAR KONE Under 300 SCHINLER KONE Under 300 CANON KONICA MINOLTA 261 BELGACOM KPA 261 BELGACOM KRAFT FOODS Under 300 STATE KRAFT FOODS Under 300 SHARP LEARGE 186 ASINT-GOBAIN LANKES 6 ARKEMA LENOVO Under 300 ARKEMA LEIV (Eli Lily) Under 300 RISTSCI-MYRES QUIBB LIUY (Eli Lily) Under 300 BRISTOL-MYRES QUIBB LIUY (Eli Lily) Under 300 RISTSCI-MYRES QUIBB LIUY (Eli LILY) 100 WOLWORTHS LOCKHEED MARTIN Under 300 BOELING LUYCHEL MARTIN Under 300 BOELING LUYCHEL MARTIN Under 300 NOVO NORBISK LUYCHEL MARTIN 196 PPR MACHANA 196 PPR MACHANA Under 300 LIPONICA MARTINGA 196	KIMBERLY-CLARK	Under 300	SCA
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KONE Under 300 CANON KONICA MINOLTA 100 CANON KPN 261 BELGACOM KRAFT FOODS Under 300 NESTLE KYOCERA Under 300 SHARP LEARGE 186 SAINT-GOBAIN LAND SECURITIES 10 UNIBALI-RODAMCO LENVES 64 ARKEMA LENVO Under 300 ACER LILLY (Eli Lilly) Under 300 ACER LILLY (Eli Lilly) Under 300 BRISTOL-MYERS SQUIBB LINDE 37 AIR LUGUDE LOCKHEED MARTIN Under 300 BOEING LOCKHEED MARTIN Under 300 BOEING LUTHANSA 45 AIR TRANCE-KLM LUMDHANGE 45 AIR TRANCE-KLM LUMDHANG 196 PR MM Under 300 DUPONT MAS (Marks and Spencer) 88 H&M (Hennes & Mauritz) MAS (Marks and Spencer) 18 H&M (Hennes & Mauritz) MAS (Marks and Spencer) Under 300<	KODAK (Eastman)	Under 300	FUJIFILM
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KPN 261 BELGACOM KRAFT Foods Under 300 RESTLE KYOCERA Under 300 HARP KYOCERA Under 300 SAINT-GOBAIN LAFARGE SAINT-GOBAIN LAND SECURITIES 10 UNIBAIL-RODAMCO LANXESS 64 ARKEMA LENOVO Under 300 ACER LILLY (Eli LIII)Y Under 300 ACER LINDE 37 AIR LIQUIDE LOCKHEED MARTIN Under 300 WOOLWORTHS LOCHEED MARTIN 36 SETE LAUDER LUFTHANSA 45 AIR FRANCE-KLM LUFHANSA 36 AIR FRANCE-KLM LUMBECK 74 NOVO NORDISK LVMH 196 PP 3M Under 300 UPONT M&S. (MARS and Spencer) 88 H&M (Hennes & Mauritz) MAS. (MARS and Spencer) 12 AND SCO MAS. (MARS and Spencer) 12 AND SCO MARS (MARS and Spencer) 12 AND SCO	KONE	Under 300	SCHINDLER
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MICROSOFT Under 300 IBM MINEBEA 269 SKF	METSO		
MINEBEA 269 SKF	MICHELIN		
	MICROSOFT	Under 300	IBM
MITSUBISHI 136 ITOCHU	MINEBEA	269	SKF
	MITSUBISHI	136	ІТОСНИ

MOLEX	Under 300	TYCO Electronics
MONDI	Under 300	HOLMEN
MONSANTO	Under 300	SYNGENTA
MOSAIC	Under 300	POTASHCORP
MOTOROLA	Under 300	SAMSUNG Electronics
M-REAL	254	HOLMEN
MVV ENERGIE	176	RWE
NATIONAL GRID	273	SSE (Scottish and Southern Energy)
NEC	248	FUJITSU
NESTE OIL	42	STATOIL
NESTLE	131	DANONE
NEW YORK TIMES	Under 300	TIME WARNER
NEWMONT Mining	Under 300	BARRICK
-	Under 300	TIME WARNER
NEWS Corporation NEXEN	98	
	Under 300	SUNCOR Energy
NIKE		ADIDAS
NIKON	Under 300	CANON
NIPPON EXPRESS	239	TNT
NIPPON MINING	153	SINOPEC
NIPPON STEEL	267	ARCELORMITTAL
NOBEL BIOCARE	234	STRAUMANN
NOKIA	Under 300	SAMSUNG Electronics
NORILSK NICKEL	271	XSTRATA
NORSKE SKOG	241	HOLMEN
NORTEL Networks	Under 300	ERICSSON
NOVARTIS	9	ROCHE
NOVO NORDISK	48	LILLY (Eli Lilly)
NOVOZYMES	245	DANISCO
NTT	247	CHINA TELECOM
NTT DoCoMo	164	NTT
NYRSTAR	285	UMICORE
OMAN AIR	Under 300	CATHAY Pacific Airways
OMNICOM	Under 300	WPP
OMRON	63	HONEYWELL
OMV	255	NESTE OIL
ORACLE	Under 300	MICROSOFT
PANASONIC	111	SONY
PAPERLINX	283	MONDI
PEABODY ENERGY	Under 300	CONSOL ENERGY
PEARSON	154	McGRAW-HILL
PEPSICO	80	COCA-COLA
PERNOD RICARD	51	DIAGEO
PETROCHINA	Under 300	SINOPEC
PFIZER	104	JOHNSON & JOHNSON
PHILIPS	7	PANASONIC
PIONEER	Under 300	PANASONIC
PIRELLI	Under 300	MICHELIN
POLO RALPH LAUREN	Under 300	BURBERRY
PORSCHE	Under 300	VOLKSWAGEN
POSTEN NORDEN	Under 300	DEUTSCHE POST
POTASHCORP	39	AGRIUM
PPG Industries	Under 300	AKZONOBEL

PPR	Under 300	LVMH
PROCTER & GAMBLE	77	UNILEVER
PSA PEUGEOT CITROEN	169	RENAULT
PUBLICIS	Under 300	WPP
PUMA	Under 300	ADIDAS
QUALCOMM	Under 300	NOKIA
RANBAXY Laboratories	Under 300	DR. REDDY'S Laboratories
RANDSTAD	79	ADECCO
RAPALA	238	AMER Sports
RECKITT BENCKISER	Under 300	HENKEL
REED ELSEVIER	83	WOLTERS KLUWER
RELIANCE Industries	Under 300	SASOL
RENAULT	78	PSA PEUGEOT CITROEN
REPSOL YPF	Under 300	TOTAL
REXAM	295	AMCOR
REZIDOR Hotel	46	ACCOR
RICHEMONT	Under 300	SIGNET
RICOH	292	CANON
RIM (Research In Motion)	Under 300	NOKIA
RIO TINTO	220	BHP BILLITON
ROCHE	72	NOVARTIS
ROCKWOOL	Under 300	SAINT-GOBAIN
ROFIN	Under 300	JENOPTIK
ROGERS Communications	223	TELUS
ROLLS-ROYCE	116	GENERAL ELECTRIC
ROYAL DUTCH SHELL	128	BP BP
RTL	99	NEWS Corporation
RWE	76	E.ON
RYANAIR	Under 300	SAS
SAAB	137	BAE Systems
SABMILLER	210	ANHEUSER-BUSCH INBEV
SAINT-GOBAIN	23	AGC (Asahi Glass)
SAMSUNG Electronics	Under 300	PANASONIC
SANDVIK SANOFI-AVENTIS	126	ATLAS COPCO
	227	NOVARTIS ORACLE
SAP	294	
SAPPO	31	STORA ENSO
SAPPORO	Under 300	ASAHI BREWERIES
SARA LEE	243	CONAGRA FOODS
CAC		
SAS	2	LUFTHANSA
SASOL	2 14	LUFTHANSA RELIANCE Industries
SASOL SCA	2 14 13	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK
SASOL SCA SCHINDLER	2 14 13 286	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE
SASOL SCA SCHINDLER SEMCON	2 14 13 286 287	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF
SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia	2 14 13 286 287 Under 300	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels)
SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia SHARP	2 14 13 286 287 Under 300 202	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels) PANASONIC
SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia SHARP SHIRE	2 14 13 286 287 Under 300 202	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels) PANASONIC UCB
SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia SHARP SHIRE SHISEIDO	2 14 13 286 287 Under 300 202 228	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels) PANASONIC UCB L'OREAL
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SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia SHARP SHIRE SHISEIDO SIEMENS SIGNET	2 14 13 286 287 Under 300 202 228 158 129	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels) PANASONIC UCB L'OREAL ABB RICHEMONT
SASOL SCA SCHINDLER SEMCON SHANGRI-LA Asia SHARP SHIRE SHISEIDO SIEMENS	2 14 13 286 287 Under 300 202 228 158	LUFTHANSA RELIANCE Industries KIMBERLY-CLARK KONE AF HSH (Hongkong and Shanghai Hotels) PANASONIC UCB L'OREAL ABB

SINOPEC	Under 300	PETROCHINA
SKANSKA	28	VINCI
SKF	41	MINEBEA
SMITH & NEPHEW	Under 300	ZIMMER
SODEXO	68	COMPASS
SOLVAY	118	UCB
SONY	250	PANASONIC
SPECTRUM BRANDS	Under 300	ENERGIZER
SPEEDY HIRE	178	WOLSELEY
SSE (Scottish and Southern Energy)	96	CENTRICA
SSL	146	SHIRE
STARBUCKS	Under 300	McDONALD's
STATOIL	298	NESTE OIL
STMICROELECTRONICS	Under 300	TEXAS INSTRUMENTS
STORA ENSO	40	UPM
STRABAG	30	HOCHTIEF
STRAUMANN	173	NOBEL BIOCARE
SUMITOMO	279	MITSUBISHI
SUNCOR Energy	Under 300	HUSKY Energy
SUZLON Energy	260	VESTAS Wind Systems
SWATCH	Under 300	RICHEMONT
SWEDISH MATCH	122	IMPERIAL TOBACCO
SYMANTEC	Under 300	MICROSOFT
SYNGENTA	231	MONSANTO
TAKEDA Pharmaceutical	218	ASTELLAS Pharma
TATA Consultancy	Under 300	INFOSYS Technologies
TATE & LYLE	62	ASSOCIATED BRITISH FOODS
TDC	277	TELIASONERA
TEIJIN	65	TORAY
TELE2	Under 300	TELIASONERA
TELEKOM AUSTRIA	157	DEUTSCHE TELEKOM
TELENOR	Under 300	TELIASONERA
TELIASONERA	163	TELENOR
TELSTRA	Under 300	CHINA TELECOM
TELUS	6	BCE
TENNECO	257	AUTOLIV
TERUMO	Under 300	BD (Becton Dickinson)
TESCO	67	J SAINSBURY
TEXAS INSTRUMENTS	Under 300	INTEL
THOMAS COOK	162	TUI
THYSSENKRUPP	112	ARCELORMITTAL
TIME WARNER	Under 300	NEWS Corporation
TNT	66	DEUTSCHE POST DHL
TOMKINS	264	CONTINENTAL
TORAY	110	TEIJIN
TOSHIBA	204	NEC
TOTAL	54	BP
TOYOTA MOTOR	149	HONDA MOTOR
TRANSALTA	175	HYDRO-QUEBEC
TRELLEBORG	173	BRIDGESTONE
TSMC	Under 300	INTEL
101110		
TUI	276	THOMAS COOK

TYCO	Under 300	EMERSON
TYCO Electronics	Under 300	MOLEX
UCB	106	SOLVAY
UMICORE	185	JOHNSON MATTHEY
UNIBAIL-RODAMCO	207	LAND SECURITIES
UNILEVER	132	PROCTER & GAMBLE
UNITED TECHNOLOGIES	236	GENERAL ELECTRIC
UPM	130	STORA ENSO
UPS	Under 300	FEDEX
USG PEOPLE	258	RANDSTAD
VALE	Under 300	RIO TINTO
VALSPAR	Under 300	AKZO NOBEL
VASAKRONAN	274	AKADEMISKA HUS
VATTENFALL	38	FORTUM
VEOLIA Environnement	Under 300	GDF SUEZ
VESTAS Wind Systems	201	SUZLON Energy
VINCI	102	BOUYGUES
VODAFONE	226	CHINA MOBILE
VOLKSWAGEN	34	DAIMLER
VOLVO	36	DAIMLER
VOSSLOH	300	SIEMENS
WALMART	288	CARREFOUR
WALT DISNEY	282	NEWS CORPORATION
WÄRTSILÄ	16	MITSUBISHI
WESSANEN	296	ASSOCIATED BRITISH FOODS
WEYERHAEUSER	249	INTERNATIONAL PAPER
WHIRLPOOL	197	ELECTROLUX
WHITBREAD	205	ACCOR
WIENERBERGER	3	HOLCIM
WIPRO	Under 300	INFOSYS Technologies
WOLFORD	Under 300	HANESBRANDS
WOLSELEY	22	SAINT-GOBAIN
WOLTERS KLUWER	272	REED ELSEVIER
WOOLWORTHS	70	LOBLAW
WPP	18	PUBLICIS
XEROX	183	CANON
XSTRATA	192	BHP BILLITON
YAMAHA	138	SONY
YELL	174	ENIRO
ZIMMER	Under 300	SMITH & NEPHEW

AR Q&A

Why making an annual report?

For some companies, the primary purpose of an annual report is simply to meet legal requirements. Consequently, they don't invest much in corporate reporting.

On the contrary, many large (and smaller) ones still devote large sums of money, dedicate significant human resources, and show a commitment to making their annual reports informative, communicative and attractive, in printed format and/or online version. Besides providing the figures for the past year(s) and complying with regulatory requirements, their report becomes a strategic document, a reference book, and for some a beacon for investors and stakeholders.

Through good times and crises, and thanks to its content and a number of distinctive attributes, an annual report may also prove to be an information antidote to short-termism, the herd instinct, and blind stock-picking, three flaws in today's global capitalism.

It takes some time and energy to make a good report! The Annual Report on Annual Reports was created to benchmark, rate and rank reports -and reward the annual report teams and managers, and their external advisers and agencies for their efforts.

What is the main purpose of the Annual Report on Annual Reports?

The purpose is to look for and benchmark best practice in order to strive for higher -and highest- standards in financial and performance reporting, investor and stakeholder information, and corporate communication. With richer report content, higher report value, better access to company information and decreased cost of capital as subsequent results.

When was the Annual Report on Annual Reports created?

In 1996. The Annual Report on Annual Reports was created at the Enterprise Group, a small Brussels-based international consulting boutique whose main shareholders were one of the founders and a Dutch holding group. Like many ideas, it originated in a customer request (a bank) for getting their company report compared with best practice in their industry (the financial sector). First a limited survey faxed to customers and interested contacts focused on a few industries, it took off as a wider survey in 1997 and has expanded ever since (see http://www.reportwatch.net/best-annual-reports/archive).



Covers of the first edition and the 10th anniversary issue of the Annual Report on Annual Reports.

Who created the survey?

The two "generators" of the idea were Vero Escarmelle (a marketing and communication consultant) and Mike Guillaume (an economist and financial specialist). Both were heavy users of reports in their consulting practice ("Volvo, Philips, Saint-Gobain, Canadian banks and a few U.S. industrials were among the references regarding content at that time," remembers Mike) and had an inside experience through the coordination of annual reports for financial institutions. After the spin-off of the reporting unit renamed enterprise.com (or e.com) in 1999, the Annual Report on Annual Reports became a trademark of e.com.



Volvo 1997 and BMO (Bank of Montreal) 2001 annuals.

What is our (report) world?

From the outset the perspective was most international. e.com's founding members had a European, American and Asian background, experience or leaning. Teams initially in charge of the Annual Report on Annual Reports included American, Belgian, British, Canadian, Chinese, French, German, Italian, Russian, Spanish people. Our staff and network have operated in 30 countries and consulted for 100-plus corporate clients from London to Stockholm, from Vancouver to Tokyo, from Illinois to Hong Kong. The rating panel has also always been characterized by its diversity (check at http://www.reportwatch.net/best-annual-reports/report-rating).

The roots, the angle and, last but not least, the geographical selection -over 50 countries this year- have probably guaranteed a rating that doesn't sound as national or doesn't look as "best foreign oscar report" as other report competitions.

How many companies are selected?

The ReportWatch monitoring process consists of selecting a sample of listed -and an increasing number of non- or partly-listed companies around the globe. We do not claim to have all companies from everywhere selected. But it is fair to say that our list of companies is a representative cross section based on the relative importance of stock markets, aiming at reflecting the industrial and geographical diversity.

The number of companies selected has grown to a range of 1,000 to 1,500 these last three years from 250 to 500 in the first years. That number is both big and small. Although striving for a sample as representative and large as possible, we easily admit to cover a small portion of the worldwide quantity of listed companies, now estimated at about 40,000. A survey of all of them would be a mission impossible to accomplish. Our main goal is to be representative more than to be comprehensive.

How much does it cost to participate?

Nothing. Participation in the survey is entirely free of charge, except of course for mailing, downloading, copying or printing costs incurred.

The use of e.com report evaluation services is no prerequisite to -and no guarantee for- being selected, rated and ranked and is independent of the ReportWatch process and the results as published in the Annual Report on Annual Reports. We view this as a guarantee of neutrality.

What company names are used in the publication?

The name of the company that appears in this document is the one as referred to on the covers or as written or abbreviated in key report sections. For legibility reasons, legal forms or words such as corporation, company, group, holding, etc. have not been reproduced. Names do no take into account mergers, acquisitions or brand identity changes that might have occurred and been approved after the fiscal year-end or the report release.

Which documents are assessed?

Documents named and referred to as "Annual Reports" are assessed, as well as summary versions (reviews, overviews...). Corporate social responsibility (CSR) and sustainability reports are checked, either in printed, PDF or online format, not as such but as a component of annual reporting. Proxy forms or separate governance documents are considered when made accessible enough. Reports simply made up of a legal file (e.g. 10-K, 20-F or other similar GAAP and proxy forms) are considered as eligible -even if they fail to match a significant number of our evaluation criteria- only when they are compared to more elaborate reports. That explains why a number of well-known blue chips do not qualify for being rated and do not appear in the ranking.

What about online reporting?

The sharply increasing use of Internet as a corporate communication and investor relations tool has to be reckoned with. 70 percent of the report evaluation job was based on HTML or PDF versions, downloaded from corporate websites. The rest was done like "in the good old days" with printed copies received from companies. Note that for a number of people, including some of our analysts and panel members, prints are still needed for getting the "feel and touch."

The ReportWatch criteria are based on report content and apply whether published on paper or on screen. The investor, analyst, stakeholder and any reader should find the information required by regulatory bodies as well as what the company makes available beyond compliance in print or online. Does this imply that an online report should be a copy-and -paste of a printed one or, in the future, vice versa? Certainly not. Corporate and investor websites can be used to (re)format, (re)structure, (re)build annual and other reports, and, for the best, to add value by providing extra features and contents for stakeholders. These aspects are increasingly taken into account in our scoring and rating job.

Which criteria are used to score reports?

See: How reports were selected, scored, rated.

Are the report marks made public?

No. Only the ratings are made public. In line with our tradition since the launch of this survey the total score or its breakdown is never publicly disclosed. It may be obtained by companies or their advisers through an order for a Report Scan (an edited output of e.com's internal desk research). The revenues generated through scans and other evaluation services help us produce the Annual Report on Annual Reports -and keep it independent.

How are reports rated?

See: How reports were selected, scored, rated.

What is judged -the company or the report?



Enron 2000 and Microsoft 2007 report covers.

The ranking as well as the (public) rating and (undisclosed) score are based on an evaluation of the company report and output and cannot be interpreted as such as an assessment -and a rating!- of the company that releases the report. That said, investors, and especially long-term ones and other stakeholders, might infer some opinions and decisions based on report content. Robert J. Samuelson once wrote, "Annual reports often tell us more than their authors know or intend." (Newsweek, April 21, 1997). Even though a relationship may be found -or argued- between company, report and shareholder value, mind the deductions! Enron used to produce a decent annual report before its collapse, while a market leader such as Microsoft, among many, has never been capable of publishing an attractive one (even online). Good performance and even less company size don't necessarily translate into good reports.

The survey does not therefore represent directly an offer to buy, sell, hold or trade the securities to which the reports cited or ranked in this survey are related.

How reports were selected, scored, rated

The ReportWatch monitoring process consists of selecting a sample of listed companies around the globe (around **1,100** this year). We do not claim to have all companies from everywhere. Far from that, as the final report ranking represents about one percent of all listed companies worldwide (estimated at **40,000**)! But it is fair to say that our list of companies -and reports- is a representative cross section which reflects the company, industrial and geographical diversity.

Although the **selection** and the **evaluation** criteria remain primarily based on stock-listed companies we leave the doors open to any company which wants to submit its annuals for rating. And the number of spontaneous applications has sharply increased these last years.

That explains why the readers find an increasing number of less known (yet) companies, including privately or government-owned companies (small or larger) in our ranking -some of them producing annuals that rival with listed firms, except naturally on share and investor areas.

A ranking is **competitive** in nature, but we have made competition tougher by going for a direct comparative approach. Every report scanned in a printed or online PDF format is immediately compared with a peer. Practically, it implies that our lower-ranked reports are there for comparison but that there are certainly hundreds of ones performing much better than them. The result of this option is that some industries, companies and reports are left out.

This brings us back to our starting point: considering all reports from all countries and all industries would be mission impossible. e.com - ReportWatch is both more modest and at the same time more ambitious. Modest, because we focus on a selection. Ambitious, because we aim to build a **benchmark** against which report standards and reporting practices can be measured.

Were **not considered** for selection:

- Financial sector companies (banks, insurance, investment funds, financial holdings);
- Privately owned companies (except those electing to compete);
- Purely government-owned companies (except those electing to compete or those compared to);
- Wholly-owned subsidiaries (except those electing to compete);
- Investment, income, mutual or real estate funds and trusts;
- Listed stock exchanges;
- Central banks;
- Development or reconstruction banks and similar financial institutions;
- · Public agencies;
- Non-profit organizations;
- Reports for a fiscal year before or after 2009 or interim/quarterly reports.

The above are not included in our survey due to the inapplicability of a significant part of report evaluation criteria, as well as to various comparability, consistency and sometimes credibility reasons.

The report evaluation criteria are:

- 1. Packaging
- 2. Highlights
- 3. Strategy
- 4. Business
- 5. Financials
- 6. Investors
- 7. Governance
- 8. Accounting
- 9. Responsibility
- 10. Communication
- Each set of criteria is split into 5 items. The total number of evaluation criteria is 50, with each item scored on a scale of 0 to 2. The maximum score is 100.
- The scoring process is the first stage of the ReportWatch assessment. It is carried out by e.com report
 analysts (financial analysts, investor relations specialists, corporate communication advisers, accountants,
 economists, copywriters at senior or junior and intern levels) and it provides a basis for final ratings by the
 rating panel and results in the report ranking published in the Annual Report on Annual Reports.
- Neither the score nor the breakdown is publicly disclosed. These are only available through an order for a
 Report Scan (°) placed directly by the company or through an internal representative or external agency. In
 addition to the marks, the Report Scan gives an overview of pluses and minuses based on e.com's desk
 research for the Annual Report on Annual Reports.

(°) Scans are among the numerous evaluation services that enable e.com to publish a self-financed survey based on independent research. Go to *Making reports pay off?* for more information.

The top reports were then submitted to an independent rating panel.

The primary role of the rating panel is to cross-check reports scored by e.com and to help move from a very quantitative and "dry" scoring to a more qualitative **rating**, based both on intrinsic report value and communication towards various investor and stakeholder audiences. As a result, some reports were upgraded while others were marked down, from slightly to significantly. Panel members have to judge independently of their own interests, and their individual votes are not publicly disclosed.

The final results and ranking as published are the sole responsibility of e.com - ReportWatch.

Report ratings are:

Α+	****	First-rate
Α	****	Excellent
Α-	****	Very good
B+	****	Sound
В	****	Average
B-	****	Uneven
С	****	Common
C+	****	Substandard
C-	*****	Poor
D	****	Uncompetitive

Annual Report on Annual Reports 2010









Best Annual Reports 2010
Report Watch by e.com









Panel

The report rating panel

After having passed the scanning and scoring phase performed by e.com report watchers the reports -at least some of them- were submitted to an independent rating panel. The members for the Annual Report on Annual Reports 2010 were:

Rob Berick



For the past twenty years, Rob has provided counsel and strategy on a wide range of investor relations and corporate governance issues to the senior leadership teams of publicly traded, global companies of all market-cap sizes. A former corporate investor relations officer, Rob currently serves as a senior managing director of Dix & Eaton, where he oversees the firm's investor relations practice. During his career, he has played a pivotal role in the conceptualization and execution of award-winning annual reports. Rob is a regular author on emerging capital markets and investor relations trends, and frequently serves as a panelist for various industry organizations, including the U.S. National Investor Relations Institute.

E-mail: rberick@dix-eaton.com

Vero Escarmelle



A marketing and communications manager at RICS Europe (the European organization of UK-based Royal Institution of Chartered Surveyors), Vero previously worked in marcom positions at Research International (a WPP company), for a U.S. company and at The Enterprise Group (where she was involved in marketing and communication activities in Southeast Asian markets). Vero was the co-founder and marketing manager of the reporting unit at The Enterprise Group (1992) and set up the Annual Report on Annual Reports (1996), both later spun off into e.com (1999), for which she reviewed hundreds of annuals. In that context she spent five years on the annual report coordination (of communication, design and content areas) for insurance and banking institutions. She has stayed a consultant and panel member to the ReportWatch team ever since.

E-mail: vero.e@reportwatch.net

Kaevan Gazdar



Kaevan Gazdar is responsible for corporate reporting at HypoVereinsbank, one of Germany's largest banks, now part of Italian-based Unicredit Group. The bank was awarded many times in German report rating competitions. Kaevan is co-author of the annual report book "Geschäftsbericht ohne Fehl und Tadel" and also published books on corporate citizenship and corporate communication (including "Unternehmerische Wohltaten: Last oder Lust?"). He is a member of the jury of the Good Company ranking, the author of "Reporting Nonfinancials" and has held seminars and talks at various venues, including FT Knowledge, MCE and Ethical Corporation.

E-mail: kaevan.gazdar@unicreditgroup.de

Wesley Gee



Wesley Gee has worked within the management and sustainability consulting for more than ten years. Currently, Wesley is on the management team of Stantec's Strategic Sustainability Services practice area. He is a recognized expert in corporate strategic planning, performance measurement, governance, reporting and communication, stakeholder engagement, community investment, and integrated water management. As a former Senior Corporate Social Responsibility Advisor at Canadian Business for Social Responsibility (CBSR), he has advised leading companies on their sustainability reporting, including Canada Post, Hydro-Quebec, RONA, Scotiabank, TD Bank, De Beers and Wal-Mart. He has also worked at executive and operational levels to improve their identification of key business risks and opportunities, and approaches toward leadership in sustainability.

E-mail: wesley gee@yahoo.com

Mike Guillaume



Mike is the co-founder and manager of e.com-ReportWatch, a European-rooted, U.S.-headquartered and London-based company that specializes in report assessment and benchmarking. He has reviewed thousands of reports, consulted for hundred-plus international report teams, and has been the editor of the Annual Report on Annual Reports that he co-founded in 1996. Prior to that, his track record has included an extensive entrepreneurial and international management consulting experience in Europe, North America and Southeast Asia, as the co-founder and then executive director of The Enterprise Group. An economist and financial analysis and communication specialist, he has contributed to various publications, analyses and seminars, and has written a book about "The Seven Deadly Sins of Capitalism. And some ways to reinvent free markets for welfare".

E-mail: mike.g@reportwatch.net

Jakob Ivarsson



Jakob Ivarsson is a highly respected communication consultant with a rich experience acquired through the production of several annual reports for some of the largest Swedish companies. He contributes with strategy, structure and contents in order to clarify the company's message and the report as a vehicle towards stakeholders. Jakob runs the Stakeholder Communication company from Gothenburg. Prior to his present occupation he held a position as senior advisor and partner at Solberg, one of Sweden's leading corporate communication consultancies on financial reporting. He is also a deputy board member of the Swedish IR Association.

E-mail: jakob.ivarsson@stakeholder.se

Reg Pauffley



Reg Pauffley is acknowledged as one of the most widely experienced figures in global corporate communications. His offering is simple: original, pragmatic and creative solutions based on many years of experience at the forefront of the industry. Reg's credentials stem largely from his experience as the founder of what is now Further Creative, a major UK corporate design consultancy. Under Reg's direction (1984 to 2001), Pauffley became a reference in both corporate brand development and global reporting and communications. Clients included BP, Nokia, GSK, Aegon, Ahold, Credit Suisse, BT, Novartis, Marks & Spencer and many other FT European top 300 companies. After having been in charge of business development at Merchant and having acted as chairman's at Likemind, Reg has set up Creative Consortia, which gathers small best-in-class firms covering all corporate communication needs.

E-mail: reg.p@creativeconsortia.com

Pravin K Ujjain



Pravin K Ujjain has been consulting on investor and marketing communications for over fifteen years. An avid annual report enthusiast, he studies over 150 global annuals every year. 'AR Insight' - his annual report consultancy firm helps a few select companies improve their annual report and provides investor relations assistance to more than one hundred Indian companies. Besides investor communication, Pravin's company also offers marketing and marketing communication consulting to a host of global and Indian brands through a dedicated brand consultancy arm named 'Bootstrap'.

E-mail: pravin@arinsight.com

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Created in 1996, and based both on e.com's internal desk research and an external panel of reporting specialists, this survey of annual reports' best practice is often regarded as the most comprehensive, international and authoritative survey on annual reports.

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Head Office
5 St John's Lane
London EC1M 4BH
t +44 (0)207 250 47 25
f +44 (0)207 250 47 26
e e.com@reportwatch.net
www.reportwatch.net

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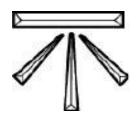
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Company Value > Report Value



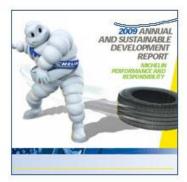
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Annual Report on Annual Reports 2010

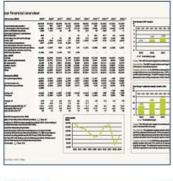


















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Ranking - Close-up

The Annual Report on Annual Reports 2010 comprises 3 files which can be downloaded separately.

Visit www.reportwatch.net regularly.

Picks

What are the most important attributes in an annual report (on paper or online)? 20 would be a fair number. For each of them, 20 annuals that do better or best have been picked. The names are not ranked but listed in alphabetical order.

Covers - Title Message - Theme **Business overview** Key figures Executive message Business model - Strategy Industry and growth drivers Key performance indicators Investor proposition - Share information Financial review and analysis Layout - Read appeal **Branding** Style and design Visuals - Illustration - Photography Goals - Targets - Outlook Risk factors and management Governance and compensation Corporate responsibility - Sustainability

Financial history and ratios

Charts, tables, graphs, diagrams

Covers - Title

Boliden

China Telecom

Danone

Diageo

DIMO (Diesel & Motor Engineering)

Duke Energy

EnCana

Finnair

HK Electric

Kellogg

Kemira



Loblaw

Metro

Michelin

Novartis

NTT

Rezidor

Shire

Strabag

Wienerberger

Message - Theme

Air Liquide

Audi

Avery Dennison

Diageo

Domtar

Duke Energy

Essilor



Land Securities

Lanxess

Manpower

Metro

Pepsico

Pfizer

RWE

Sappi

Speedy Hire

SSL

Strabag

Telekom Austria

Tenneco

Business overview

Abbott

AkzoNobel

BAE Systems

Baxter

BG

Daiwa House

EADS

Electrolux

Fujitsu



Heineken

Kingfisher

L'Oréal

Omron

Reed Elsevier

Roche

Saint-Gobain

SKF

Stora Enso

Trelleborg

WPP

Key figures

Adaro Energy

AkzoNobel



Cascades

Ericsson

EVN

Fortum

Fujitsu

Hitachi Metals

IOI

Itochu

JKH (John Keells)

Kao

Mitsubishi

Neste Oil

Philips

Seiko Epson

Strabag

Teijin

UPM

Wienerberger

Executive message

Agrium

Astellas Pharma

Baxter

Danone

EnCana

Fujitsu

Honda Motor

Kingfisher

Komatsu

Lilly (Eli Lilly)

Manpower

Mitsubishi

Omron

Pearson

Pepsico

Procter & Gamble

Speedy Hire

Wienerberger

WPP

Xerox

e.com





Report *Watch*

Business model - Strategy

Air Liquide

Akademiska Hus

Assa Abloy

Boliden

Cameco

Concordia Maritime

Daiichi Sankyo

Deutsche Post DHL

Electrolux

Linde

Lufthansa

Metro

PotashCorp



Procter & Gamble

Saint-Gobain

Strabag

Suzlon Energy

Teijin

Vattenfall

Wolseley

Industry and growth drivers

Alfa Laval

Astellas Pharma

Atlas Copco

BASF

Boliden

Cascades

Coca-Cola

Concordia Maritime

Daiwa House

Electrolux

Ericsson







ExxonMobil

Fortum

Nestlé

Pernod Ricard

 ${\bf PotashCorp}$

Saab

SKF

Wärtsilä

Wienerberger

Key performance indicators

AkzoNobel

Bayer

British American Tobacco

Electrolux

Infosys Technologies

Lufthansa

Novo Nordisk

PotashCorp

Reed Elsevier

SABMiller

Sappi

SAS

Sasol

SCA

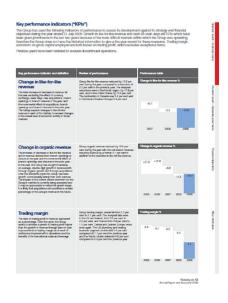
Sumitomo

Tomkins

TransAlta

Vodafone

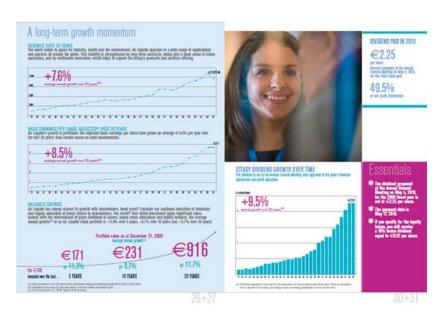
Wolseley



Xstrata

Investor proposition - Share information

Air Liquide



Atlas Copco

Bayer

Boliden

Deutsche Post DHL

Electrolux

EnCana

Ericsson

Fortum

Hindalco Industries

Kemira

Metso

Neste Oil

Philips

Sasol

SCA

Skanska

SKF

Stora Enso

UPM

Financial review and analysis

Adidas

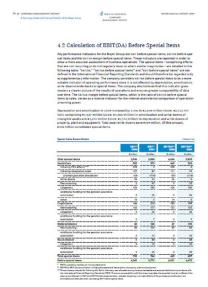
Agrium

Avery Dennison

Barrick

BASF

Bayer



Cameco

CLP

EnCana

ExxonMobil

IBM

Infineon Technologies

Itochu

Lufthansa

Nexen

Philips

Siemens

Telus

TransAlta

Weyerhaeuser

C.com Report *Watch*

Layout - Read appeal

Accor

Air Liquide

Arkema

Audi

Baxter

Danone

Domtar

Dr. Reddy's Laboratories

EDF

Finnair

Heineken

Johnson & Johnson

Konica Minolta

Lanxess

Metro

Michelin

Rezidor

RTL



Total

Whitbread

C.com Report **Watch**

Branding

Audi

Caterpillar

Coca-Cola

Danone

Diageo

Electrolux

EnCana

ExxonMobil

General Mills

H&M

Heineken

Kellogg

L'Oréal

Lenovo

Marks and Spencer

Michelin



Pernod Ricard

Pfizer

Procter & Gamble

RTL

C.com Report *Watch*

Style and design

Accor

Associated British Foods

Cascades



TO UNDERSTAND

As a packaging and tissue company, our financial results are manly driven by the following factors:

SALES

***SALES

SALES

***SALES**

***S

Compass

Daiwa House

Danone

Electrolux

EnCana

Entergy

Essilor

H&M

Harley-Davidson

Heineken

Kemira

Land Securities

LVMH

Pfizer

Rezidor

Total

Whirlpool

Visuals - Illustration - Photography

Abbott

ArcelorMittal

Audi

Boliden

Coca-Cola

Compass

Danone

Entergy

Finnair

Heineken

HK Electric

Linde

Lundbeck

Novartis



Pfizer

Procter & Gamble

SABMiller

SSL

Tate & Lyle

WPP

Goals - Targets - Outlook

Adidas

BASF

Cameco

Daimler

Deutsche Post DHL

Husqvarna

Jenoptik

Kesko

Merck KGaA

Metro

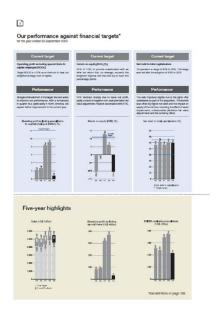
Metso

NEC

Novozymes

RWE

Sappi



Skanska

SKF

Telus

ThyssenKrupp

Vattenfall

Risk factors and management

Adidas

Areva

Atlas Copco

Centrica

CLP

IHG (InterContinental Hotels)

Lafarge

Lufthansa

Metso



Philips

 RWE

Sandvik

SAP

Skanska

TDC

Telus

Trelleborg

Vattenfall

Wärtsilä

Wolseley

C.com Report *Watch*

Governance and compensation

ABB

Anglo American

AstraZeneca

BG

BHP Billiton

ВТ

Diageo

Ericsson

Foster's

Marks and Spencer

Nexen

Novartis

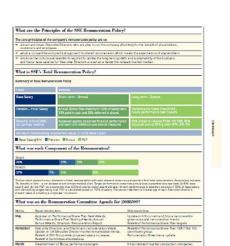
Reed Elsevier

Rio Tinto

Royal Dutch Shell

SABMiller

SSE (Scottish and Southern Energy)



Whitbread

Woolworths

WPP

C.com Report *Watch*

Corporate responsibility - Sustainability

Accor

Air France-KLM

AkzoNobel

Cisco Systems

Holmen

Inditex

Kesko



Konica Minolta

Kyocera

Novartis

Novo Nordisk

Philips

Ricoh

Saint-Gobain

Sappi

SCA

Takeda Pharmaceutical

TNT

Umicore

Vattenfall

Financial history and ratios

Agrium

AngloGold Ashanti

ArcelorMittal

Bayer

Bharat Petroleum

DPL (Dipped Products)

Fujitsu

Hindalco Industries

Hitachi Metals

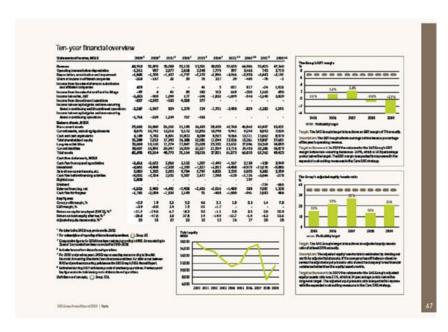
HSH (Hongkong and Shanghai Hotels)

Infosys Technologies

Japan Tobacco

Royal Dutch Shell

SAS



Sasol

TeliaSonera

Total

Vattenfall

Volvo

Woolworths

Charts, tables, graphs, diagrams

Adidas

Alfa Laval

Anglo American

Asahi Breweries

Astellas Pharma

Daiwa House

Deutsche Post DHL

DIMO (Diesel & Motor Engineering)

Electrolux

Ericsson

ExxonMobil

Fujifilm

Heidelberg

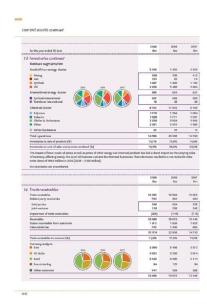
Hitachi Metals

JKH (John Keells)

NTT DocoMo

SAS

Sasol



Skanska

ThyssenKrupp

Best Annual Reports 2010 Report Watch by e.com

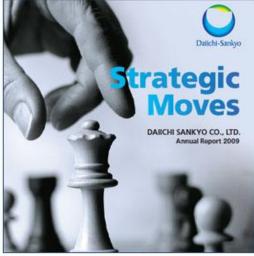
Company Value > Report Value



Report Watch e.com 24

Annual Report on Annual Reports 2010



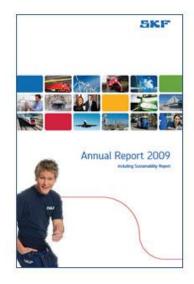
















Close-up

Annual Report on Annual Reports 2010 Close-up

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The report rating panel	10
e.com - ReportWatch	13

Ranking - Picks

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A closer look at 200 annuals

Company	A look
ABB	Puts it in drawings but doesn't confirm enough in writing (especially about operations).
Acer	An Acer-made laptop is way thicker than this report, in which major sections are each a few pages long.
Adecco	Matching up to reporting expectations better than in the past, despite lower performance and some weaker points. The tennis champion pictured on the cover has a point (p 56).
Agrium	Outstanding review of business, quarterly developments, growth conditions. Risk analysis told from soup to nuts (including about forward-looking statements and derivatives).
Air France-KLM	Seven questions raised by the crisis (pp 10 ff.) are asked by members of the Consultative Committee for Individual Shareholders. The whole report answers straightforwardly.
Air Liquide	The <i>shareholder's guide</i> booklet that is sent along is a rare example of an inviting communication to existing shareholders, based on hard facts (long-term investment value) but telling it with nice pictorial touches.
Akademiska Hus	Sweden's second largest -and government-controlled- property owner comes up with rock-solid and highly strategic annuals (check out financial position and competitive analysis).
AkzoNobel	Strongly coated, with key performance indicators and segment development functionally summed up in the inside front cover.
Alcoa	No longer a well-engineered report, just a flat-rolled 10-K preceded by two messages.
Anglo American	The review of operations is strong. <i>Performance against KPIs</i> is fairly analyzed, but economic KPIs are far from clearest (and why sending investors to the remuneration report to know about TSR?).
Areva	It takes as long as the nuclear cycle to publish annual results. And these are heavier than atomic mass (460 pages), yet the business review is solid.
Associated British Foods	Visual foodstuffs and textual substance make up a worthwhile business report. But the financial review is on a diet.
Astellas Pharma	A tick-off list helps getting CEO's viewpoints on questions such as breakthrough drugs or regulatory hurdles. The Ethical Pharmaceuticals Market is charted at a glance.
Audi	Think bigger? Format and weight more of a Q7 than of the A1, yet the 250-page book is smartly dressed-up.
Autoliv	A compact reporting vehicle, functionally designed but stressing the importance of technology and safety.
Avery Dennison	Stands among those rare U.S. MD&As providing an explicit analysis of ratios.
BAE Systems	Security check: the annual report website visitor is forced to accept a cautionary statement. Editorial
•	check: why are chairman and chief executive headlines virtually the same?
Barrick	An MD&A not made by gold bricks: see e.g. the Review of Significant Income and Expenses, Non-cash Working Capital, Sources and Uses of Net Debt, the Summary of Financial Instruments, Valuation Allowances, etc.
Baxter	A conversation-threaded review of operations, starting with a talk with the CEO.
Bayer	Value Management Indicators by Subgroup (p 77) comprise Gross cash flow (and hurdle), Cash value added, Cash flow return on investment, Average capital invested.
BD (Becton Dickinson)	An online report that is neither an optical nor a precision instrument.
Bekaert	A report advertised as <i>exclusively online</i> . Fine, but the (good) overview of businesses makes a better read when printed, and key figures are much too short online and come really too late in print (p 118).
BG	KPIs, really? These do not include any fundamental financial indicator (see pp 4-5). The later charted total operating profit (p 12) doesn't fully compensate.
Bharat Petroleum	Stimulating Growth? Maybe, but this doesn't make a stimulating read.
BHP Billiton	Not effectively built for online reading, because of the information overload, the structure, layout and navigation conditions.
Boeing	After the take-off, just another low-altitude 10-K.
Boliden	As solid as metal, as substantial as minerals: business areas, market trends, growth conditions are made
BP	easy to dig for. Note also the listing of boards like chemical elements. Highlights could be replaced with more comprehensible figures. But board performance and committees'
Bridgestone	job may still be certified as best practice. Deflated? The Operational Review (including message, strategic and governance matters) is 20 pages long.
	For the rest
British American Tobacco	KPIs are clearly defined and assessed. But are we sure that the <i>Responsibility</i> business measures that follow (p 11) include core responsibility matters?
ВТ	Understanding annual reports is a section on the investor website. Most of that short screen consists of - (un)audited?- tautologies.
Burberry	Highlights are a bit sketchy, KPIs skimpy, web ingredients not that trendy, but an okay is deserved for strategy (reporting).
Burger King	One thing is sure, the online Annual Review is not fat. As to Food Responsibility, the company offers more than 350 unique meal combinations with 650 calories or less.
Campbell Soup	Shareowner Information on the website mainly consists of an address book without IR e-mail. The report is just another canned 10-K.
Canadian Natural Resources	Capital Discipline illustrated with Debt to Book Capital charted and explained (p 5).
Carlsberg	A beer weather indicator is set below the Investor dashboard on the IR homepage. The CEO creates a good sphere by drinking a glass. Supervisors run on water.
Carrefour	More than six months after the fiscal year the latest annual report was not available yet.

Cascades	To understand our results show what is driving the financial performance and sums up the impact in an early-placed Sensitivity table.
Cisco Systems	An expansive 224-page CSR report, that does it clean (e.g. on value chain, waste stream, water supplies, fitness). The core annual lags far behind in content and communication.
CNOOC	Not a kenoockout. Short on reporting material on many matters, not least in the <i>Operations Review</i> and a slim MD&A.
Coca-Cola	High-calorie Annual Review yet not that refreshingly different from the past ones. For financials, don't enjoy the tasteless unreformulated 10-K.
Colgate-Palmolive	Twenty pages of soap-opera advertorial, and then not a pet 10-K.
Compass	A visual thread that alternates black-and-white and full-color photos serves business and responsibility finely.
ConAgra Foods	If we can give you something that tastes good, that is good (report introduction). This does not apply to tasteless and indigestible financials.
Consol Energy	No consolation, just another raw 10-K. Switch off.
Continental	Heavy going and tiring. And why is the board pictured near a football pitch?
Daiichi Sankyo	Strategic Moves finely mapped for the recently merged company: watch Three Years Youngachievements (p 1) and Vision for 2015 (pp 2-3).
Daimler	Interesting developments on <i>The Road To Emission-free Mobility</i> , in a gross book packed à la Daimler, i.e. not that mobile.
Danisco	A product/competitor matrix helps map company's market positions (p 25).
Deutsche Post DHL	Key figures and target comparisons stand among the strong points of the online version. The printout is a hefty but substantial parcel, finely charted too (mind trucking gender distribution (p 74), though).
Deutsche Telekom	Are the <i>special factors</i> so special when they affect so many income statement items and repeat themselves over two years? (see p 72). And mind the footnotes, too.
Diageo	The mix (theme) is a heady brew dealt both soberly and effectively. But some ingredients are still too light.
DIMO (Diesel & Motor Engineerii	excellent charts (see e.g. Inventories & Trade Debtors vs Turnover, Interest on p 53).
Dr. Reddy's Laboratories	Company's DNA is used for highlight charts and as a visual thread. And the 25 years' history is made very lively.
Duke Energy	Q on the front cover: What is simple about providing affordable, reliable and clean energy? A on p 1: Not much!
DuPont	Low report chemistry: the Annual Review is only six pages long, the financials are another raw 10-K, the Data Book is just a bit better packaged.
E.On	Ach, reorganization! The 10th anniversary celebration is subdued. Innen? <i>Investors have lent us over €27 billion since 2007. Naturally, they want to know how we're doing</i> (p 39). Do they get acceptable answers? Mmm, check inside.
EDF	Sidebars with question marks enlighten along the review of businesses.
Electrolux	A commented compared two-year share price graph (pp 60-61) stands among the many reporting pluses that make it an investor durable, packed in a refined way.
Emerson	Not electrifying. Well, at least the financial review departs from the unreadable 10-K routine.
EnCana	When it comes to reporting, this one is <i>talking the business talk and walking the financial walk</i> (as p 27 goes). Has a strong <i>natural</i> drive but also some shortcomings (not least on strategy and CSR).
Energizer	At less than 50 pages it's focused but not really energizing.
Entergy	A fine way to play with (report) cards. But the trump card would have been to come up with clearer financials.
Epson (Seiko Epson)	Report only available online. Why then not making any effort to make it enjoyable too?
Ericsson	An elegant -and not that frequent- way to hand over the baton: the former and incoming CEOs sign their
Estée Lauder	statements next to each other. But why pushing highly strategic content so late? Key Packaging Achievements are summed up (p 76). But the business report shows more style than
ExxonMobil	substance. A Summary Annual Report that does its job: concise (in length, not in MB), looking back and forward,
Fedex	illustrated, charted, richly fueled with facts and figures. Annuals that don't transport the reader to another level, despite a lively but way too quick pictorial
Fiat	introduction. A truckload lacking in a real drive (far-fetched quotes don't make up): 370 pages, of which two thirds of notes, not online the truckly and the struckly and the
Finnair	notes, not optimally structured. An original annual review named <i>Logbook</i> that makes up an interesting and pleasant reading trip.
Forest Laboratories	Reading that dreary book would make a depressing experience. Fortunately, it is only 50-odd pages long.
Fortum	Investing in the future chapter describes planned investments and their impact on power generation capacity within the European energy context.
Foster's	Transforming Foster's, states the cover. This doesn't seem to apply to an online report that is not a pop-up.
Fujitsu	Year's <i>disappointing</i> performance is commented and put in perspective with the global strategy and its execution, also in a <i>Conversation with the President</i> .
General Electric	The company has changed (but where's the summary of businesses?), the report hasn't that much, even online. Time to reimagine, reinvest and renew.
General Mills	Not a run-of-the-mill 10-K and working averagely in general terms.
General Motors	Re-invention? Take a look at the new GM, states the website. For those who can get to the annual report, no reinvention of the wheel –but does anyone remember a good GM report?
GSK (GlaxoSmithKline)	For the lively part, watch and listen to the online case studies (too much talk). For the in-depth analysis, the report, though informative, looks as a substitute for sleeping pills.

H.J. Heinz	A multi-year spreadsheet showing key Heinz financial highlights is downloadable. These are ratioless and unpalatable, as the report is.
Heidelberg	Assets, equity and liabilities, and <i>Development of net working capital</i> finely charted (pp 63-65). But the heavy book needs a press.
Hindalco Industries	The chairman's letter begins on the front cover.
Hitachi Metals	Operating income, net income and ROE compared over ten years in a chart below historical data (p 45). A good introduction to a medium-term driven financial review.
Holcim	Strength. Performance. Passion, states the cover. The report doesn't perform strongly and passionately.
Honda Motor	Dream cars? For some, maybe. But the report lacks creative engineering. Commitment to responsibility is demonstrated through four extra books, including one about <i>Safety</i> .
IBM	Big Blue's reporting heyday is long gone, but financial analysis does a good job, not least through links to the notes in the PDF version.
Infineon Technologies	One of those rare reports highlighting -and naming- company's key customers and major competitors.
Infosys Technologies	Very analytical financial and operating review, including a comprehensive ratio overview. But the design is dull.
Invensys	Read the small print after -or before- looking at the highlights, which incidentally (so to say) also exclude major result aspects.
IOI	Performance indicators are planted squarely in a book that cuts a bit of wood (260 pages).
Itochu	Not lacking in substance and supported with many charts. Still, the growth model is not easiest to decipher.
J Sainsbury	The online <i>Illustrated Review</i> provides a pleasant fact-shopping experience. But the number-crunchers must look elsewhere for some meat.
Japan Tobacco	Twenty-plus pages of <i>Fact Sheets</i> setting forth statistics over the last ten years, from profit and returns to markets, market shares and sales volumes.
Johnson Matthey	Financial highlights are not golden but the business review is fine.
Kao	Environmental impact of business operations input and output mapped in a diagram and measured (CSR Report, p 42).
Kellogg	The package looks promising but the content rapidly turns into another churned-out 10-K. Sustainability is made more digestible online.
Kemira	Holds water. Washed out (read clean), story-telling, and worth more than a 30-second reading drop.
Kimberly-Clark	What's the difference between a 10-K on paper and one online? The latter is as insipid but doesn't have to be pulped.
Kodak (Eastman)	Don't name this an <i>interactive</i> annual report, it's just a passive 260-page 10-K.
Konica Minolta	Supporting a Recycling-Oriented Society is among the many issues covered in a solid responsibility book.
KPN	Not really a calling card, poorly illustrated and more manufactured than effectively designed. But highlights and remuneration have a ring of transparency.
Land Securities	A well-built report, based on strong foundations and including some (land)marks to find your way.
Lenovo	Portfolio management and divestments pinned (p 21). Not new (report) thinking. Not exceptionally engineered. Neither most passionate nor much creative, yet computing ahead of a number of peers (e.g. for governance).
Lilly (Eli Lilly)	Reinventing Invention is the title. Why has the company not reinvented its reporting format after a decade of doing the same?
Linde	Makes out a strong, well-illustrated and intelligble case for capturing the special value of gases.
Loblaw	For a retail business report the financial part looks wholesale.
Lufthansa	More stable results thanks to the different cycles of Lufthansa's business segments (p 21) is one of the charts illustrating the financial strategy in a substantial book not made as light as an aerogram.
M&S (Marks and Spencer)	Style may be defined as conventional (even on p 24). But the 125 years are finely celebrated and illustrated throughout the book, governance included (see e.g. <i>the expected value of future remuneration package</i> on p 64).
Medtronic	Innovative Therapies to address the World's Most Pressing Chronic Diseases are embodied.
Merck	You're invited to view highlights online. Why not providing a magnifying glass for the footnotes, which occupy more space than the figures? Be well, this is also about building shareholder value
Merck KGaA	On-screen Merkblatt: annual report key points link rapidly to items, the point-and-click chart generator is practical, and the download menu is fine. The report itself is more conventional.
Microsoft	The Redmond giant has never been capable of producing a good annual report. The latest one is no exception, even the online read-only verrsion is basic.
Mitsubishi	No Matter How the World Is Changing. We're Always There is the very confident message. Though complex (due to diversity), it is substantiated inside, also in a developed President's message.
Monsanto	Starts with Commitment, states the report. Commitment not extended to making a banal 10-K readable. Remember the company's annuals a decade ago?
M-Real	Capital management, interest rate trends, currency exposure clearly put as components of risk management issues.
National Grid	Adjusted figures, continuing operations, add-back, stranded cost recoveries, constant currency short-circuit results analysis.
Neste Oil	Financial responsibility and how the company is generating financial added value for stakeholdersput plainly (pp 32-33).
Nexen	How to refine the raw data-based 10-K MD&A et al., stick to its format, and at the same time make it comprehensible for downstream reader/investor use? An answer is here.
Nippon Mining	No miner needed to dig up changes in financial position and in cash flows. The CFO explains it for you (on p 50).
Nippon Steel	Steelmaking Flow mapped out (p 24).

Nobel Biocare	Not everyone would give eye teeth to read a rather long and clinical book. But <i>Solutions for all indications</i> (pp 38 ff.) are not all mouth.
Nokia	Dull and uncommunicative. And what's the guy with vinyls doing on the front cover?
Norske Skog	Continued focus on debt reduction is stressed on paper (p 9), even before shareholder policy.
NTT	A Q&A with the president is strongly backed by charts.
Oman Air	In-flight cuisine may be cordon bleu (see p 31), but financial analysis and governance skim the surface.
Omron	Business Segments and Key Products finely mapped, then lively reviewed. Penetrating questions -and
Omion	answers- in the four special <i>Feature</i> sections.
Panasonic	A financial review that is not as sound as the business report.
PaperlinX	The company could save some paper by producing one single report instead of partly duplicating in a Review.
Peabody Energy	What's in a name? Why reducing it to a stock symbol? What's in a report? Forty pages made of advertorials and then just financials as usual.
Pernod Ricard	Sparkling review of the fifteen brands. But the Reference Document gets a bit heavy.
Pfizer	Lively and vivid Annual Review. Why not applying the recipe to make financials more flowing?
Pioneer	Is it due to big losses in a <i>challenging business environment</i> (p 2)? The report is short (50 pages) and short on most components.
Pirelli	Inflated -300 pages long- and tiresome –dully laid out in one column of mostly administrative language.
Procter & Gamble	· · · · · · · · · · · · · · · · · · ·
	A household name that keeps on branding strong and reporting clean –but with no real surprise.
Publicis	Buzzwords, website gimmickry, rap-style year highlights. Where to find the real reports about the real things? Let us hope this is not <i>contagious</i> .
Puma	No big game. Short in volume and on content.
Qualcomm	Another com company that doesn't apply communication to financials: it takes some time to get them, and
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	in a basic form.
Rapala	The lure of fishing (products) is nicely illustrated. Financial commentary is a different kettle of fish.
Reliance Industries	Crudely drawn and a boring read.
Rexam	Not really packaged to make it a consuming read.
Rezidor Hotel	Doesn't conceal the difficult year in tough times -there are highlights and lowlights, for example- and turns the challenges into a compelling read.
Ricoh	A commendable effort to integrate sustainability within business. If only diagrams could be less complicated and design less amateurish.
RIM (Research In Motion)	The maker of BlackBerry makes a report that won't ring in many heads.
Roche	A Roche-solid review of businesses, applications, product launches, pipeline, put in words and backed with
	explanatory diagrams.
Rockwool	With 48 pages this clearly lacks reporting bricks and mortar.
Rogers Communications	Changes in <i>Fixed Versus Floating Debt Composition</i> (p 49) stand among the plus points of a substantial MD&A.
Rolls-Royce	Partial KPIs (pp 19 ff.): revenue is <i>underlying</i> only, profit too and <i>before financing</i> , and social responsibility are either not compared or reported elsewhere.
Royal Dutch Shell	Upstream (i.e. contentwise), it's fine. But downstream the allocation of reporting documents (over 350 pages in six books) is a real problem.
Saint-Gobain	Businesses and products, main applications, main competitors and market positions set forth for all
SAP	product categories in a well-constructed report built upon the legal format yet not being a prisoner in it.  Slow process: it takes 68 pages (out of 264) to know what business the company does.
Sappi	Makes a good use of paper. Especially, yet not only, with its thorough review of business and sustainability
	performance against targets. Clips and highlighter help investors getting a transparent picture, too.
Sara Lee Sasol	Financial review is substantial and a bit more digestible than in a 10-K form. But mind the footnotes.  Among sound financial reporting features: cash fixed costs variance, cost of debt spread, ten-year KPIs,
	chart-backed notes to statements. More smartly constructed than designed, though.
Schindler	Is that elevating? A chairman message that attacks experts, suffocating (sic) corporate governance rules and reporting standards.
Sharp	Sharp? Short, especially but not only on financials.
Siemens	Target ranges and their fulfillment set for all business areas (p 54) in a well-formulated MD&A but in a
SKF	document as heavy as the group still is.  An investor web homepage built for not losing your bearings. The report download a bit less turbocharged
	but engineered to carry rich business and operating information.
Smith & Nephew	London-based, UK-listed, accounts in accordance with UK and U.S. <i>requirements</i> and presented in US dollars, highlighting a mix of (non-)GAAP, IFRS and <i>underlying</i> measures. Get the drift to grasp actual
Sodexo	performance?  When online (only) is off base: first service impression is good, but the serving is heavy (500 pages fort the five core reports) and not really designed for on-screen or printing use. In short: good content (e.g. on responsibility) not well served.
Sony	responsibility) not well served.
Sony	Increasingly Americanized -and SECish- in style and substance -and not for the better.
Speedy Hire	Tackling the crisis and tough questions in tough times (p 4) frankly, and looking to some tools needed to improve the situation. But the business is not made very material.
STMicroelectronics	A 430-page 20-F. Who wants to read that?
Straumann	Say cheese! The pictorials tell a different story (the report title) with touches of Swiss humor –sort of.
Sumitomo	What are Risk-adjusted Assets? Answer in a text box (p 16).
	It goes like the wind to see what the core business is all about. But the package is not that light.

Syngenta	The slide towards "opinion-based" regulation is a real threat to progress The indulgence of imaginary fears harms growth. Worse, it is a betrayal of the hungry (Chairman's letter). So the company is right and opinion not?
Takeda Pharmaceutical	Company's <i>core therapeutic areas</i> are scaled with <i>Unmet Patient Needs</i> and compared contribution from pharmaceutical products (p 14) in a combined responsibility and business book.
Tata Consultancy	Agility in a Dynamic Environment, states the front cover. The report proves neither agile nor dynamic.
Tate & Lyle	What we do chapter made of well-structured ingredients, from sourcing to value creation to <i>going to market</i> .
TDC	Neither the length nor the layout make it <i>closer to</i> the reader. But risk management lies among a few plus points.
Teijin	Technology-driven product development pipelines mapped through years 2010 to 2020 (p 49).
Telekom Austria	Plays humorously with weather conditions, but a cover stating that We are prepared for anythingmight be called into question. Nevertheless, shareholders should appreciate the dividend promise until 2012.
TeliaSonera	Markets and Brands displayed on p 6: the table shows the number of subscriptions, market positions, mail competitors.
Telstra	Layout not much more inspired than a telephone book.
Tesco	The group's Steering Wheel is mapped. And the analyst may shop online for charts and extracts.
ThyssenKrupp	Steel yourself for a long read: a bit less than 300 pages with a lot of blanks). Material -e.g. with a substantial <i>Outlook</i> section- but not really giving a lift.
Time Warner	The media group has never taken the time to produce a decent report for at least a decade. Further than the cover and the message, another boring 10-K. And to make it worse, going online doesn't help.
TNT	In case you were asleep in front of your screen, the CEO himself knocked on the window to invite you to look at the online annuals when they were released. The contents show well-achieved integration of sustainability policies.
Tomkins	What is it? How do we use it? Link to our strategy. These three questions are clearly answered for a dozen well-chosen Key Performance Measures (pp 12-13). Further explanations to these on pp 151 ff.
Total	The reader has to dig deep into the five documents (of which the official report is 320 pages long), but the design of the <i>Perspectives</i> and <i>At a Glance</i> books shows maximized read appeal.
Toyota Motor	Saying that it goes <i>The Right Way Forward</i> (report's title and theme) for IR website navigation would be much exaggerated.
Trelleborg	Risk management, exposure, policies and processes made most intelligible.
Tyco Electronics	The corporate website is not electric. The report is hardly a <i>connectivity product</i> .  Reassuringly, <i>integrity</i> now stands among core values.
UCB Umicore	A report that skillfully draws a <i>patient-centric</i> thread, and gives a vivid account of research and results.  The company has set five <i>Environmental Objectives</i> and five <i>Social Objectives</i> . Those are among the features of a good example of combined reporting, yet economics, (very) Belgian politics and photography are not up.
United Technologies	Introduction (p 1) and <i>Commitments</i> (p 5) are a compilation of business clichés and buzzwords.
USG People	Not most remarkable. Results were disappointing, is it a reason for chopping the report up into small and not always most legible pieces?
Vale	No ironwork: the web path to the report is just a bit quicker than the report read itself, based on a strictly compliant 20-F.
Vattenfall	All ratios -and there are many- are explained and calculated for the reader (pp 134-135). Besides, probable stands as the best on sustainability in its sector.
Vestas Wind Systems	Non-financial highlights are as comprehensive as the financial ones, no hot air, that is.
Vodafone	Though not optimally structured and not clearest, KPIs are summed up in a snapshot (p 24). It doesn't overlook supply-chain strategy either.
Volkswagen	Significantly, the hefty 300-page book begins with the supervisory board's report to remind us who is the driving force behind. Then follow well-substantiated <i>Driving Ideas</i> and solid performance analysis
Walt Disney	Mickey on the first page is the only animated figure in the 10-K silent movie. The online review doesn't make up.
Wärtsilä	All-electronic report (no printed version available) that delivers on content (e.g. risk management and market environment) and is rather easy to navigate (yet not fully optimized, e.g. for tables).
Wessanen	Really tasteless and laid out as hundreds of British (not Oranje) annuals made in the nineties.
Weyerhaeuser	Half-timbered 10-K built within the legal framework but filled and arranged to be more understandable (also applied to the notes).
Wolford	A ready-to-wear cover without any appeal. There are some figures inside but the story hasn't real legs.
Wolseley	Business model and drivers, strategy and risks made clearest, in spite -or because?- of challenging market conditions.
Woolworths	The comprehensive remuneration report is not down under.
Xerox	Smooth handover of power from the departing chairperson, who signs off a honest message jointly with the incoming one.
Xstrata	2009 highlights in words on p 2: Xstrata delivered a robust operating and financial performance. Turn to p 3 for figures: revenue, operating and attributable profit, cash were all going down, sometimes sharply.
Yamaha	The sound is OK (e.g. in a well-tuned business overview), yet the rhythm is a bit out of sync.
Yell	The year overview is as sound as a bell, but not many will yell at the financial analysis.
Zimmer	Innovation throughout the human musculoskeletal system (p 3) embodies areas addressed by the

# How is your report doing? The report scan

## Report scan?



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**Panel** 

# The report rating panel

After having passed the scanning and scoring phase performed by e.com report watchers the reports -at least some of them- were submitted to an independent rating panel. The members for the Annual Report on Annual Reports 2010 were:

#### **Rob Berick**



For the past twenty years, Rob has provided counsel and strategy on a wide range of investor relations and corporate governance issues to the senior leadership teams of publicly traded, global companies of all market-cap sizes. A former corporate investor relations officer, Rob currently serves as a senior managing director of Dix & Eaton, where he oversees the firm's investor relations practice. During his career, he has played a pivotal role in the conceptualization and execution of award-winning annual reports. Rob is a regular author on emerging capital markets and investor relations trends, and frequently serves as a panelist for various industry organizations, including the U.S. National Investor Relations Institute.

E-mail: <a href="mailto:rberick@dix-eaton.com">rberick@dix-eaton.com</a>

## **Vero Escarmelle**



A marketing and communications manager at RICS Europe (the European organization of UK-based Royal Institution of Chartered Surveyors), Vero previously worked in marcom positions at Research International (a WPP company), for a U.S. company and at The Enterprise Group (where she was involved in marketing and communication activities in Southeast Asian markets). Vero was the co-founder and marketing manager of the reporting unit at The Enterprise Group (1992) and set up the Annual Report on Annual Reports (1996), both later spun off into e.com (1999), for which she reviewed hundreds of annuals. In that context she spent five years on the annual report coordination (of communication, design and content areas) for insurance and banking institutions. She has stayed a consultant and panel member to the ReportWatch team ever since.

E-mail: vero.e@reportwatch.net

#### Kaevan Gazdar



Kaevan Gazdar is responsible for corporate reporting at HypoVereinsbank, one of Germany's largest banks, now part of Italian-based Unicredit Group. The bank was awarded many times in German report rating competitions. Kaevan is co-author of the annual report book "Geschäftsbericht ohne Fehl und Tadel" and also published books on corporate citizenship and corporate communication (including "Unternehmerische Wohltaten: Last oder Lust?"). He is a member of the jury of the Good Company ranking, the author of "Reporting Nonfinancials" and has held seminars and talks at various venues, including FT Knowledge, MCE and Ethical Corporation.

E-mail: kaevan.gazdar@unicreditgroup.de

## **Wesley Gee**



Wesley Gee has worked within the management and sustainability consulting for more than ten years. Currently, Wesley is on the management team of Stantec's Strategic Sustainability Services practice area. He is a recognized expert in corporate strategic planning, performance measurement, governance, reporting and communication, stakeholder engagement, community investment, and integrated water management. As a former Senior Corporate Social Responsibility Advisor at Canadian Business for Social Responsibility (CBSR), he has advised leading companies on their sustainability reporting, including Canada Post, Hydro-Quebec, RONA, Scotiabank, TD Bank, De Beers and Wal-Mart. He has also worked at executive and operational levels to improve their identification of key business risks and opportunities, and approaches toward leadership in sustainability.

E-mail: wesley gee@yahoo.com

Mike Guillaume



Mike is the co-founder and manager of e.com-ReportWatch, a European-rooted, U.S.-headquartered and London-based company that specializes in report assessment and benchmarking. He has reviewed thousands of reports, consulted for hundred-plus international report teams, and has been the editor of the Annual Report on Annual Reports that he co-founded in 1996. Prior to that, his track record has included an extensive entrepreneurial and international management consulting experience in Europe, North America and Southeast Asia, as the co-founder and then executive director of The Enterprise Group. An economist and financial analysis and communication specialist, he has contributed to various publications, analyses and seminars, and has written a book about "The Seven Deadly Sins of Capitalism. And some ways to reinvent free markets for welfare".

E-mail: mike.g@reportwatch.net

#### **Jakob Ivarsson**



Jakob Ivarsson is a highly respected communication consultant with a rich experience acquired through the production of several annual reports for some of the largest Swedish companies. He contributes with strategy, structure and contents in order to clarify the company's message and the report as a vehicle towards stakeholders. Jakob runs the Stakeholder Communication company from Gothenburg. Prior to his present occupation he held a position as senior advisor and partner at Solberg, one of Sweden's leading corporate communication consultancies on financial reporting. He is also a deputy board member of the Swedish IR Association.

E-mail: jakob.ivarsson@stakeholder.se

## **Reg Pauffley**



Reg Pauffley is acknowledged as one of the most widely experienced figures in global corporate communications. His offering is simple: original, pragmatic and creative solutions based on many years of experience at the forefront of the industry. Reg's credentials stem largely from his experience as the founder of what is now Further Creative, a major UK corporate design consultancy. Under Reg's direction (1984 to 2001), Pauffley became a reference in both corporate brand development and global reporting and communications. Clients included BP, Nokia, GSK, Aegon, Ahold, Credit Suisse, BT, Novartis, Marks & Spencer and many other FT European top 300 companies. After having been in charge of business development at Merchant and having acted as chairman's at Likemind, Reg has set up Creative Consortia, which gathers small best-in-class firms covering all corporate communication needs.

E-mail: reg.p@creativeconsortia.com

## Pravin K Ujjain



Pravin K Ujjain has been consulting on investor and marketing communications for over fifteen years. An avid annual report enthusiast, he studies over 150 global annuals every year. 'AR Insight' - his annual report consultancy firm helps a few select companies improve their annual report and provides investor relations assistance to more than one hundred Indian companies. Besides investor communication, Pravin's company also offers marketing and marketing communication consulting to a host of global and Indian brands through a dedicated brand consultancy arm named 'Bootstrap'.

E-mail: pravin@arinsight.com

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#### e.com - ReportWatch

Head Office
5 St John's Lane
London EC1M 4BH
t +44 (0)207 250 47 25
f +44 (0)207 250 47 26
e e.com@reportwatch.net
www.reportwatch.net

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